

System Event Log Troubleshooting Guide for EPSD Platforms Based on Intel[®] Xeon[®] Processor E5 4600/2600/2400/1600/1400 Product Families

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Revision History

Date	Revision Number	Modifications
January 2013	1.0	Initial release
September 2013	1.1	Added MIC Thermal Margin sensors C4 through C7.
		Added MIC Status sensors A2, A3, A6, and A7.
		Added voltage sensors EA, EB, EC, ED, and EF.
		Corrected typographical errors.
		Made corrections to Firmware Update Status table.
		Made corrections to Catastrophic Error Sensor table.
		Added support for S1400FP, S1400SP, S1600JP, and S4600LH.

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1. Introduction

The server management hardware that is part of the Intel[®] Server Boards and Intel[®] Server Platforms serves as a vital part of the overall server management strategy. The server management hardware provides essential information to the system administrator and provides the administrator the ability to remotely control the server, even when the operating system is not running.

The Intel[®] Server Boards and Intel[®] Server Platforms offer comprehensive hardware and software based solutions. The server management features make the servers simple to manage and provide alerting on system events. From entry to enterprise systems, good overall server management is essential to reduce overall total cost of ownership.

This *Troubleshooting Guide* is intended to help the users better understand the events that are logged in the Baseboard Management Controllers (BMC) System Event Logs (SEL) on these Intel[®] Server Boards.

There is a separate *User's Guide* that covers the general server management and the server management software offered on the Intel[®] Server Boards and Intel[®] Server Platforms.

Server boards currently supported by this document:

- Intel[®] S1400FP Server Boards
- Intel[®] S1400SP Server Boards
- Intel[®] S1600JP Server Boards
- Intel[®] S2400BB Server Boards
- Intel[®] S2400EP Server Boards
- Intel[®] S2400GP Server Boards
- Intel[®] S2400LP Server Boards
- Intel[®] S2400SC Server Boards
- Intel[®] S2600CO Server Boards
- Intel[®] S2600CP Server Boards
- Intel[®] S2600GZ/S2600GL Server Boards
- Intel[®] S2600IP Server Boards
- Intel[®] S2600JF Server Boards
- Intel[®] S2600WP Server Boards
- Intel[®] S4600LH Server Boards
- Intel[®] W2600CR Workstation Boards

1.1 Purpose

The purpose of this document is to list all possible events generated by the Intel platform. It may be possible that other sources (not under our control) also generate events, which will not be described in this document.

1.2 Industry Standard

1.2.1 Intelligent Platform Management Interface (IPMI)

The key characteristic of the Intelligent Platform Management Interface (IPMI) is that the inventory, monitoring, logging, and recovery control functions are available independently of the main processors, BIOS, and operating system. Platform management functions can also be made available when the system is in a power-down state.

IPMI works by interfacing with the BMC, which extends management capabilities in the server system and operates independently of the main processor by monitoring the on-board instrumentation. Through the BMC, IPMI also allows administrators to control power to the server, and remotely access BIOS configuration and operating system console information.

IPMI defines a common platform instrumentation interface to enable interoperability between:

- The baseboard management controller and chassis
- The baseboard management controller and systems management software
- Between servers

IPMI enables the following:

- Common access to platform management information, consisting of:
 - Local access from systems management software
 - Remote access from LAN
 - Inter-chassis access from Intelligent Chassis Management Bus
 - Access from LAN, serial/modem, IPMB, PCI SMBus*, or ICMB, available even if the processor is down
- IPMI interface isolates systems management software from hardware.
- Hardware advancements can be made without impacting the systems management software.
- IPMI facilitates cross-platform management software.

You can find more information on IPMI at the following URL: <u>http://www.intel.com/design/servers/ipmi</u>

1.2.2 Baseboard Management Controller (BMC)

A baseboard management controller (BMC) is a specialized microcontroller embedded on most Intel[®] Server Boards. The BMC is the heart of the IPMI architecture and provides the intelligence behind intelligent platform management, that is, the autonomous monitoring and recovery features implemented directly in platform management hardware and firmware.

Different types of sensors built into the computer system report to the BMC on parameters such as temperature, cooling fan speeds, power mode, operating system status, and so on. The BMC monitors the system for critical events by communicating with various sensors on the system

board; it sends alerts and logs events when certain parameters exceed their preset thresholds, indicating a potential failure of the system. The administrator can also remotely communicate with the BMC to take some corrective action such as resetting or power cycling the system to get a hung OS running again. These abilities save on the total cost of ownership of a system.

For Intel[®] Server Boards and Intel[®] Server Platforms, the BMC supports the industry standard *IPMI 2.0 Specification*, enabling you to configure, monitor, and recover systems remotely.

1.2.2.1 System Event Log (SEL)

The BMC provides a centralized, non-volatile repository for critical, warning, and informational system events called the System Event Log or SEL. By having the BMC manage the SEL and logging functions, it helps to ensure that "post-mortem" logging information is available if a failure occurs that disables the system processor(s).

The BMC allows access to SEL from in-band and out-of-band mechanisms. There are various tools and utilities that can be used to access the SEL. There is the Intel[®] SELView utility and multiple open sourced IPMI tools.

1.2.3 Intel[•] Intelligent Power Node Manager Version 2.0

Intel[®] Intelligent Power Node Manager Version 2.0 (NM) is a platform-resident technology that enforces power and thermal policies for the platform. These policies are applied by exploiting subsystem knobs (such as processor P and T states) that can be used to control power consumption. Intel[®] Intelligent Power Node Manager enables data center power and thermal management by exposing an external interface to management software through which platform policies can be specified. It also enables specific data center power management usage models such as power limiting.

The configuration and control commands are used by the external management software or BMC to configure and control the Intel[®] Intelligent Power Node Manager feature. Because Platform Services firmware does not have any external interface, external commands are first received by the BMC over LAN and then relayed to the Platform Services firmware over IPMB channel. The BMC acts as a relay and the transport conversion device for these commands. For simplicity, the commands from the management console might be encapsulated in a generic CONFIG packet format (configuration data length, configuration data blob) to the BMC so that the BMC doesn't even have to parse the actual configuration data.

The BMC provides the access point for remote commands from external management SW and generates alerts to them. Intel[®] Intelligent Power Node Manager on Intel[®] Manageability Engine (Intel[®] ME) is an IPMI satellite controller. A mechanism exists to forward commands to Intel[®] ME and then sends the response back to originator. Similarly events from Intel[®] ME will be sent as alerts outside of the BMC.

2. Basic Decoding of a SEL Record

The System Event Log (SEL) record format is defined in the *IPMI Specification*. The following section provides a basic definition for each of the fields in a SEL. For more details see the *IPMI Specification*.

The definitions for the standard SEL can be found in Table 1.

The definitions for the OEM defined event logs can be found in Table 3 and Table 4.

2.1 Default Values in the SEL Records

Unless otherwise noted in the event record descriptions the following are the default values in all SEL entries.

- Byte [3] = Record Type (RT) = 02h = System event record
- Byte [9:8] = Generator ID = 0020h = BMC Firmware
- Byte [10] = Event Message Revision (ER) = 04h = IPMI 2.0

Byte	Field	Description
1 2	Record ID (RID)	ID used for SEL Record access.
3	Record Type (RT)	 [7:0] – Record Type 02h = System event record C0h-DFh = OEM timestamped, bytes 8-16 OEM defined (See Table 3) E0h-FFh = OEM non-timestamped, bytes 4-16 OEM defined (See Table 4)
4 5 6 7	Timestamp (TS)	Time when event was logged. LS byte first. Example: TS:[29][76][68][4C] = 4C687629h = 1281914409 = Sun, 15 Aug 2010 23:20:09 UTC Note: There are various websites that will convert the raw number to a date/time.

Table 1. SEL Record Format

System Event Log Troubleshooting Guide for EPSD Platforms Based on Intel[®] Xeon[®] Processor E5 4600/2600/2400/1600/1400 Product Families

Basic Decoding of a SEL Record

Byte	Field	Description
Byte 8 9	Field Generator ID (GID)	Description RqSA and LUN if event was generated from IPMB. Software ID if event was generated from system software. <u>Byte 1</u> [7:1] - 7-bit I ² C Slave Address, or 7-bit system software ID [0] 0b = ID is IPMB Slave Address 1b = System software ID Software ID values: 0001h - BIOS POST for POST errors, RAS Configuration/State, Timestamp Synch, OS Boot events 0033h - BIOS SMI Handler 0020h - BMC Firmware 0020h - ME Firmware 0020h - ME Firmware 0020h - HSC Firmware - HSBP A 00C2h - HSC Firmware - HSBP B Byte 2 [7:4] - Channel number. Channel that event message was received over. 0h if the event
10	EvM Rev	 [7.4] - Charmer humber. Charmer that event message was received over. On it the event message was received from the system interface, primary IPMB, or internally generated by the BMC. [3:2] - Reserved. Write as 00b. [1:0] - IPMB device LUN if byte 1 holds Slave Address. 00b otherwise. Event Message format version. 04h = IPMI v2.0; 03h = IPMI v1.0
10	(ER)	
11	Sensor Type (ST)	Sensor Type Code for sensor that generated the event
12	Sensor # (SN)	Number of sensor that generated the event (From SDR)
13	Event Dir Event Type (EDIR)	Event Dir [7] - 0b = Assertion event. 1b = Deassertion event. <u>Event Type</u> Type of trigger for the event, for example, critical threshold going high, state asserted, and so on. Also indicates class of the event. For example, discrete, threshold, or OEM. The Event Type field is encoded using the Event/Reading Type Code.

Basic Decoding of a SEL Record System Event Log Troubleshooting Guide for EPSD Platforms Based on Intel[®] Xeon[®] Processor E5 4600/2600/2400/1600/1400 Product Families

Byte	Field	Description
		[6:0] – Event Type Codes 01h = Threshold (States = 0x00-0x0b) 02h-0ch = Discrete 6Fh = Sensor-Specific 70-7Fh = OEM
14	Event Data 1 (ED1)	Per Table 2
15	Event Data 2 (ED2)	
16	Event Data 3 (ED3)	

Sensor Class	Event Data
Threshold	Event Data 1 [7:6] - 00b = Unspecified Event Data 2 01b = Trigger reading in Event Data 2 10b = OEM code in Event Data 2 11b = Sensor-specific event extension code in Event Data 2 [5:4] - 00b = Unspecified Event Data 3 01b = Trigger threshold value in Event Data 3 10b = OEM code in Event Data 3 10b = OEM code in Event Data 3 11b = Sensor-specific event extension code in Event Data 3 [3:0] - Offset from Event/Reading Code for threshold event. Event Data 2 - Reading that triggered event, FFh or not present if unspecified. Event Data 3 - Threshold value that triggered event, FFh or not present if unspecified. If present, Event Data 2 must be present.
discrete	Event Data 1 [7:6] - 00b = Unspecified Event Data 2 01b = Previous state and/or severity in Event Data 2 10b = 0EM code in Event Data 2 11b = Sensor-specific event extension code in Event Data 2 [5:4] - 00b = Unspecified Event Data 3 01b = Reserved 10b = 0EM code in Event Data 3 11b = Sensor-specific event extension code in Event Data 3 11b = Sensor-specific event extension code in Event Data 3 11b = Sensor-specific event extension code in Event Data 3 11b = Sensor-specific event extension code in Event Data 3 [3:0] - Offset from Event/Reading Code for discrete event state Event Data 2 [7:4] - Optional offset from "Severity" Event/Reading Code (0Fh if unspecified). [3:0] - Optional offset from Event/Reading Type Code for previous discrete event state (0Fh if unspecified). [3:0] - Optional Offset from Event/Reading Type Code for previous discrete event state (0Fh if unspecified). [3:0] - Optional Offset from Event/Reading Type Code for previous discrete event state (0Fh if unspecified). Event Data 3 - Optional OEM code. FFh or not present if unspecified.
OEM	Event Data 1 [7:6] – 00b = Unspecified in Event Data 2 01b = Previous state and/or severity in Event Data 2 10b = OEM code in Event Data 2

Table 2: Event Request Message Event Data Field Contents

Basic Decoding of a SEL Record System Event Log Troubleshooting Guide for EPSD Platforms Based on Intel[®] Xeon[®] Processor E5 4600/2600/2400/1600/1400 Product Families

Sensor Class	Event Data			
	11b = Reserved			
	[5:4] – 00b = Unspecified Event Data 3			
	01b = Reserved			
	10b = OEM code in Event Data 3			
	11b = Reserved			
	[3:0] – Offset from Event/Reading Type Code			
	Event Data 2			
	[7:4] – Optional OEM code bits or offset from "Severity" Event/Reading Type Code (0Fh if unspecified).			
	[3:0] – Optional OEM code or offset from Event/Reading Type Code for previous event state (0Fh if unspecified).			
	Event Data 3 – Optional OEM code. FFh or not present if unspecified.			

Table 3: OEM SEL Record (Type COh-DFh)

Byte	Field	Description
1 2	Record ID (RID)	ID used for SEL Record access.
3	Record Type (RT)	[7:0] – Record Type C0h-DFh = OEM timestamped, bytes 8-16 OEM defined
4 5 6 7	Timestamp (TS)	Time when event was logged. LS byte first. Example: TS:[29][76][68][4C] = 4C687629h = 1281914409 = Sun, 15 Aug 2010 23:20:09 UTC Note: There are various websites that will convert the raw number to a date/time.
8 9 10	Manufacturer ID	LS Byte first. The manufacturer ID is a 20-bit value that is derived from the IANA "Private Enterprise" ID. Most significant four bits = Reserved (0000b). 000000h = Unspecified. 0FFFFh = Reserved. This value is binary encoded. For example the ID for the IPMI forum is 7154 decimal, which is 1BF2h, which will be stored in this record as F2h, 1Bh, 00h for bytes 8 through 10, respectively.

Basic Decoding of a SEL Record

Byte	Field	Description
11	OEM Defined	OEM Defined. This is defined according to the manufacturer identified by the
12		Manufacturer ID field.
13		
14		
15		
16		

Table 4: OEM SEL Record (Type EOh-FFh)

Byte	Field	Description
1 2	Record ID (RID)	ID used for SEL Record access.
3	Record Type (RT)	[7:0] – Record Type E0h-FFh = OEM system event record
4 5 6 7 8 9 10 11 12 13 14 15 16	OEM	OEM Defined. This is defined by the system integrator.

2.2 Notes on SEL Logs and Collecting SEL Information

Whenever you capture the SEL log, you should always collect both the text/human readable version and the hex version. Because some of the data is OEM-specific, some utilities cannot decode the information correctly. In addition with some OEM-specific data there may be additional variables that are not decoded at all.

An example of not decoding all of the information is the BIOS timestamp synchronization event log. This event can be logged by the BIOS during POST or it can be logged by the BIOS SMI Handler when a system is requested to do a shutdown or a restart from the operating system (OS). See section 2.2.1 for examples. Most utilities report this as just a BIOS event and do not differentiate between the two. But sometimes it is useful because you can see the sequence of events better. For example if there are multiple sequences of the timestamp synchronization events, was the power lost after booting to the OS and then the system restarted, was it multiple POST events, or was it a restart from the OS?

An example of not decoding all the information is with the PCI Express* errors and some of the Power Supply events. For the PCI Express* errors the type of error and the PCI Bus, Device, and Function are all a part of Event Data 1 through Event Data 3. See section 2.2.2. For the Power Supply events when there is a failure, predictive failure, or a configuration error, Event Data 2 and Event Data 3 hold additional information that describes the Power Supplies PMBus* Command Registers and values for that particular event. See section 2.2.3.

2.2.1 Examples of Decoding BIOS Timestamp Events

The following are some samples of BIOS timestamp events during POST and during an OS shutdown.

2.2.1.1 BIOS POST Timestamp Events

RID[19][01] RT[02] TS[57][49][6A][4E] GID[01][00] ER[04] ST[12] SN[83] EDIR[6F] ED1[05] ED2[00] ED3[FF]

```
RID (Record ID) = 0119h

RT (Record Type) = 02h = system event record

TS (Timestamp) = 4E6A4957h

GID (Generator ID = 0001h = BIOS POST

ER (Event Message Revision) = 04 = IPMI v2.0

ST (Sensor Type) = 12h = System Event (From IPMI Specification Table 42-3, Sensor Type Codes)

SN (Sensor Number = 83h

EDIR (Event Direction/Event Type) = 6fh; [7] = 0 = Assertion Event

[6:0] = 6fh = Sensor specific

ED1 (Event Data 1) = 05h = Timestamp Clock Synchronization

ED2 (Event Data 2) = 00h = First in pair
```

RID[1A][01] RT[02] TS[57][49][6A][4E] GID[01][00] ER[04] ST[12] SN[83] EDIR[6F] ED1[05] ED2[80] ED3[FF]

RID (Record ID) = 011Ah RT (Record Type) = 02h = system event record TS (Timestamp) = 4E6A4957h GID (Generator ID = 0001h = BIOS POST ER (Event Message Revision) = 04 = IPMI v2.0 ST (Sensor Type) = 12h = System Event (From IPMI Specification Table 42-3, Sensor Type Codes) SN (Sensor Number = 83h EDIR (Event Direction/Event Type) = 6fh; [7] = 0 = Assertion Event [6:0] = 6fh = Sensor specific ED1 (Event Data 1) = 05h = Timestamp Clock Synchronization ED2 (Event Data 2) = 80h = Second in pair

2.2.1.2 BIOS SMI Handler Timestamp Events

```
RID[1F][00] RT[02] TS[C3][70][8D][4F] GID[33][00] ER[04] ST[12] SN[83] EDIR[6F] ED1[05] ED2[00] ED3[FF]

RID (Record ID) = 001Fh

RT (Record Type) = 02h = system event record

TS (Timestamp) = 4F8D70C3h

GID (Generator ID = 0033h = BIOS SMI Handler

ER (Event Message Revision) = 04 = IPMI v2.0

ST (Sensor Type) = 12h = System Event (From IPMI Specification Table 42-3, Sensor Type Codes)

SN (Sensor Number = 83h

EDIR (Event Direction/Event Type) = 6Fh; [7] = 0 = Assertion Event

[6:0] = 6fh = Sensor specific

ED1 (Event Data 1) = 05h = Timestamp Clock Synchronization

ED2 (Event Data 2) = 00h = First in pair
```

RID[20][00] RT[02] TS[C4][70][8D][4F] GID[33][00] ER[04] ST[12] SN[83] EDIR[6F] ED1[05] ED2[80] ED3[FF] RID (Record ID) = 0020h RT (Record Type) = 02h = system event record TS (Timestamp) = 4F8D70C4h GID (Generator ID = 0033h = BIOS SMI Handler ER (Event Message Revision) = 04 = IPMI v2.0 ST (Sensor Type) = 12h = System Event (From IPMI Specification Table 42-3, Sensor Type Codes) SN (Sensor Number = 83h EDIR (Event Direction/Event Type) = 6fh; [7] = 0 = Assertion Event [6:0] = 6fh = Sensor specific ED1 (Event Data 1) = 05h = Timestamp Clock Synchronization ED2 (Event Data 2) = 00h = First in pair

2.2.2 Example of Decoding a PCI Express* Correctable Error Events

The following is an example of decoding a PCI Express* correctable error event. For this particular event it recorded a receiver error on Bus 0, Device 2, and Function 2. Note that correctable errors are acceptable and normal at a low rate of occurrence.

```
RID[27][00] RT[02] TS[0A][9B][2E][50] GID[33][00] ER[04] ST[13] SN[05] EDIR[71] ED1[A0] ED1[00] ED3[12] 
RID (Record ID) = 0027h
```

```
RT (Record Type) = 02h = system event record

TS (Timestamp) = 502E9B0Ah

GID (Generator ID = 0033h = BIOS SMI Handler

ER (Event Message Revision) = 04 = IPMI v2.0

ST (Sensor Type) = 13h = Critical Interrupt (From IPMI Specification Table 42-3, Sensor Type Codes)

SN (Sensor Number = 05h

EDIR (Event Direction/Event Type) = 71h; [7] = 0 = Assertion Event

[6:0] = 71h = OEM Specific for PCI Express* correctable errors

ED1 (Event Data 1) = A0h; [7:6] = 10b = OEM code in Event Data 2

[5:4] - 10b = OEM code in Event Data 3

[3:0] - Event Trigger Offset = 0h = Receiver Error

ED2 (Event Data 2) = 00h; PCI Bus number = 0

ED3 (Event Data 3) = 12h; [7:3] - PCI Device number = 02h

[2:0] - PCI Function number = 2
```

2.2.3 Example of Decoding a Power Supply Predictive Failure Event

The following is an example of decoding a Power Supply predictive failure event. For this example power supply 1 saw an A/C power loss event with both the input under-voltage warning and fault events getting set. In most cases this means that the A/C power spiked under the minimum warning and fault thresholds for over 20 milliseconds but the system remained powered on. If these events continue to occur, it is advisable to check your power source.

```
RID[5D][00] RT[02] TS[D3][B1][AE][4E] GID[20][00] ER[04] ST[08] SN[50] EDIR[6F] ED1[A2] ED2[06] ED3[30]
         RID (Record ID) = 005Dh
         RT (Record Type) = 02h = system event record
         TS (Timestamp) = 4EAEB1D3h
         GID (Generator ID = 0020h = BMC
         ER (Event Message Revision) = 04 = IPMI v2.0
         ST (Sensor Type) = 08h = Power Supply (From IPMI Specification Table 42-3, Sensor Type Codes)
         SN (Sensor Number = 50h = Power Supply 1
         EDIR (Event Direction/Event Type) = 6Fh; [7] = 0 = Assertion Event
                                                 [6:0] = 6fh = Sensor specific
         ED1 (Event Data 1) = A2h; [7:6] = 10b = OEM code in Event Data 2
                                   [5:4] - 10b = OEM code in Event Data 3
                                   [3:0] – Event Trigger Offset = 2h = Predictive Failure
         ED2 (Event Data 2) = 06h = Input under-voltage warning
         ED3 (Event Data 3) = 30h; From PMBus* Specification STATUS_INPUT command
                                   [5] - VIN_UV_WARNING (Input Under-voltage Warning) = 1
                                   [4] – VIN UV FAULT (Input Under-voltage Fault) = 1
```

3. Sensor Cross Reference List

This section contains a cross reference to help find details on any specific SEL entry.

3.1 BMC owned Sensors (GID = 0020h)

The following table can be used to find the details of sensors owned by the BMC.

Sensor Number	Sensor Name	Details Section	Next Steps
01h	Power Unit Status (Pwr Unit Status)	Power Unit Status Sensor	<u>Table 16: Power Unit Status Sensor – Sensor Specific Offsets – Next</u> <u>Steps</u>
02h	Power Unit Redundancy (Pwr Unit Redund)	Power Unit Redundancy Sensor	Table 18: Power Unit Redundancy Sensor – Event Trigger Offset – Next Steps
03h	IPMI Watchdog (IPMI Watchdog)	IPMI Watchdog	Table 78: IPMI Watchdog Sensor Event Trigger Offset – Next Steps
04h	Physical Security (Physical Scrty)	Physical Security	Table 74: Physical Security Sensor Event Trigger Offset – Next Steps
05h	FP Interrupt (FP NMI Diag Int)	FP (NMI) Interrupt	<u>FP (NMI) Interrupt – Next Steps</u>
06h	SMI Timeout (SMI Timeout)	SMI Timeout	SMI Timeout – Next Steps
07h	System Event Log (System Event Log)	System Event Log Cleared	Not applicable
08h	System Event (System Event)	System Event – PEF Action	System Event – PEF Action – Next Steps
09h	Button Sensor (Button)	Button Sensor	Not applicable

Table 5: BMC owned Sensors

Sensor Cross Reference List System Event Log Troubleshooting Guide for EPSD Platforms Based on Intel® Xeon® Processor E5 4600/2600/2400/1600/1400 Product Families

Sensor Number	Sensor Name	Details Section	Next Steps
0Ah	BMC Watchdog (BMC Watchdog)	BMC Watchdog Sensor	BMC Watchdog Sensor – Next Steps
0Bh	Voltage Regulator Watchdog (VR Watchdog)	Voltage Regulator Watchdog Timer Sensor	Voltage Regulator Watchdog Timer Sensor – Next Steps
0Ch	Fan Redundancy (Fan Redundancy)	Fan Presence and Redundancy Sensors	<u>Table 34: Fan Redundancy Sensor – Event Trigger Offset – Next Steps</u>
0Dh	SSB Thermal Trip (SSB Thermal Trip)	Discrete Thermal Sensors	Table 45: Discrete Thermal Sensors – Next Steps
0Eh	IO Module Presence (IO Mod Presence)	Add-In Module Presence Sensor	Add-In Module Presence – Next Steps
0Fh	SAS Module Presence (SAS Mod Presence)	Add-In Module Presence Sensor	Add-In Module Presence – Next Steps
10h	BMC Firmware Health (BMC FW Health)	BMC FW Health Sensor	BMC FW Health Sensor – Next Steps
11h	System Airflow (System Airflow)	System Air Flow Monitoring Sensor	Not applicable
12h	Firmware Update Status (FW Update Status)	Firmware Update Status Sensor	Not applicable
13h	IO Module2 Presence (IO Mod2 Presence)	Add-In Module Presence Sensor	Add-In Module Presence – Next Steps
14h	Baseboard Temperature 5 (Platform Specific)	Threshold-based Temperature Sensors	Table 37: Temperature Sensors – Next Steps
15h	Baseboard Temperature 6 (Platform Specific)	Threshold-based Temperature Sensors	Table 37: Temperature Sensors – Next Steps
16h	IO Module2 Temperature (I/O Mod2 Temp)	Threshold-based Temperature Sensors	Table 37: Temperature Sensors – Next Steps
17h	PCI Riser 3 Temperature (PCI Riser 3 Temp)	Threshold-based Temperature Sensors	Table 37: Temperature Sensors – Next Steps

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Sensor Number	Sensor Name	Details Section	Next Steps
18h	PCI Riser 4 Temperature (PCI Riser 4 Temp)	Threshold-based Temperature Sensors	Table 37: Temperature Sensors – Next Steps
19h	Baseboard +1.05V Processor3 Vccp (BB +1.05Vccp P3)	<u>Threshold-based Voltage</u> <u>Sensors</u>	Table 13: Threshold-based Voltage Sensors – Next Steps
1Ah	Baseboard +1.05V Processor4 Vccp (BB +1.05Vccp P4)	<u>Threshold-based Voltage</u> <u>Sensors</u>	Table 13: Threshold-based Voltage Sensors – Next Steps
20h	Baseboard Temperature 1 (Platform Specific)	Threshold-based Temperature Sensors	Table 37: Temperature Sensors – Next Steps
21h	Front Panel Temperature (Front Panel Temp)	Threshold-based Temperature Sensors	Table 37: Temperature Sensors – Next Steps
22h	SSB Temperature (SSB Temp)	Threshold-based Temperature Sensors	Table 37: Temperature Sensors – Next Steps
23h	Baseboard Temperature 2 (Platform Specific)	Threshold-based Temperature Sensors	Table 37: Temperature Sensors – Next Steps
24h	Baseboard Temperature 3 (Platform Specific)	Threshold-based Temperature Sensors	Table 37: Temperature Sensors – Next Steps
25h	Baseboard Temperature 4 (Platform Specific)	Threshold-based Temperature Sensors	Table 37: Temperature Sensors – Next Steps
26h	IO Module Temperature (I/O Mod Temp)	Threshold-based Temperature Sensors	Table 37: Temperature Sensors – Next Steps
27h	PCI Riser 1 Temperature (PCI Riser 1 Temp)	Threshold-based Temperature Sensors	Table 37: Temperature Sensors – Next Steps
28h	IO Riser Temperature (IO Riser Temp)	Threshold-based Temperature Sensors	Table 37: Temperature Sensors – Next Steps
29h–2Bh	Hot-Swap Back Plane 1-3 Temperature (HSBP 1-3 Temp)	HSC Backplane Temperature Sensor	<u>Table 88: HSC Backplane Temperature Sensor – Event Trigger Offset –</u> <u>Next</u> Steps

Sensor Cross Reference List System Event Log Troubleshooting Guide for EPSD Platforms Based on Intel® Xeon® Processor E5 4600/2600/2400/1600/1400 Product Families

Sensor Number	Sensor Name	Details Section	Next Steps
2Ch	PCI Riser 2 Temperature (PCI Riser 2 Temp)	Threshold-based Temperature Sensors	Table 37: Temperature Sensors – Next Steps
2Dh	SAS Module Temperature (SAS Mod Temp)	Threshold-based Temperature Sensors	Table 37: Temperature Sensors – Next Steps
2Eh	Exit Air Temperature (Exit Air Temp)	Threshold-based Temperature Sensors	Table 37: Temperature Sensors – Next Steps
2Fh	Network Interface Controller Temperature (LAN NIC Temp)	<u>Threshold-based Temperature</u> <u>Sensors</u>	Table 37: Temperature Sensors – Next Steps
30h–3Fh	Fan Tachometer Sensors (Chassis specific sensor names)	Fan Tachometer Sensors	Table 30: Fan Tachometer Sensor – Event Trigger Offset – Next Steps
40h–4Fh	Fan Present Sensors (Fan x Present)	Fan Presence and Redundancy Sensors	<u>Table 32: Fan Presence Sensors – Event Trigger Offset – Next Steps</u>
50h	Power Supply 1 Status (PS1 Status)	Power Supply Status Sensors	<u>Table 16: Power Unit Status Sensor – Sensor Specific Offsets – Next</u> <u>Steps</u>
51h	Power Supply 2 Status (PS2 Status)	Power Supply Status Sensors	Table 16: Power Unit Status Sensor – Sensor Specific Offsets – Next Steps
54h	Power Supply 1 AC Power Input (PS1 Power In)	Power Supply Power In Sensors	<u>Table 23: Power Supply Power In Sensor – Event Trigger Offset – Next</u> <u>Steps</u>
55h	Power Supply 2 AC Power Input (PS2 Power In)	Power Supply Power In Sensors	Table 23: Power Supply Power In Sensor – Event Trigger Offset – Next Steps
58h	Power Supply 1 +12V % of Maximum Current Output (PS1 Curr Out %)	Power Supply Current Out % Sensors	Table 25: Power Supply Current Out % Sensor – Event Trigger Offset – Next Steps
59h	Power Supply 2 +12V % of Maximum Current Output (PS2 Curr Out %)	Power Supply Current Out % Sensors	Table 25: Power Supply Current Out % Sensor – Event Trigger Offset – Next Steps
5Ch	Power Supply 1 Temperature (PS1 Temperature)	Power Supply Temperature Sensors	Table 27: Power Supply Temperature Sensor – Event Trigger Offset – Next Steps

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Sensor	Sensor Name	Details Section	Next Steps
Number			
5Dh	Power Supply 2 Temperature (PS2 Temperature)	Power Supply Temperature Sensors	Table 27: Power Supply Temperature Sensor – Event Trigger Offset – Next Steps
60h-68h	Hard Disk Drive 15 – 23 Status (HDD 15 – 23 Status)	Hard Disk Drive Monitoring Sensor	Table 90: Hard Disk Drive Monitoring Sensor - Event Trigger Offset – Next Steps
69h-6Bh	Hot-Swap Controller 1-3 Status (HSC1 – 3 Status)	Hot-Swap Controller Health Sensor	HSC Health Sensor – Next Steps
70h	Processor 1 Status (P1 Status)	Processor Status Sensor	Table 48: Processor Status Sensors – Next Steps
71h	Processor 2 Status (P2 Status)	Processor Status Sensor	Table 48: Processor Status Sensors – Next Steps
72h	Processor 3 Status (P3 Status)	Processor Status Sensor	Table 48: Processor Status Sensors – Next Steps
73h	Processor 4 Status (P4 Status)	Processor Status Sensor	Table 48: Processor Status Sensors – Next Steps
74h	Processor 1 Thermal Margin (P1 Therm Margin)	Thermal Margin Sensors	Table 40: Thermal Margin Sensors – Next Steps
75h	Processor 2 Thermal Margin (P2 Therm Margin)	Thermal Margin Sensors	Table 40: Thermal Margin Sensors – Next Steps
76h	Processor 3 Thermal Margin (P3 Therm Margin)	Thermal Margin Sensors	Table 40: Thermal Margin Sensors – Next Steps
77h	Processor 4 Thermal Margin (P4 Therm Margin)	Thermal Margin Sensors	Table 40: Thermal Margin Sensors – Next Steps
78h-7Bh	Processor 1 – 3 Thermal Control % (P1 – P4 Therm Ctrl %)	Processor Thermal Control Sensors	Processor Thermal Control % Sensors – Next Steps
7Ch	Processor 1 ERR2 Timeout (P1 ERR2)	Processor ERR2 Timeout Sensor	Processor ERR2 Timeout – Next Steps
7Dh	Processor 2 ERR2 Timeout (P2 ERR2)	Processor ERR2 Timeout Sensor	Processor ERR2 Timeout – Next Steps

Sensor Cross Reference List System Event Log Troubleshooting Guide for EPSD Platforms Based on Intel® Xeon® Processor E5 4600/2600/2400/1600/1400 Product Families

Sensor Number	Sensor Name	Details Section	Next Steps
7Eh	Processor 3 ERR2 Timeout (P3 ERR2)	Processor ERR2 Timeout Sensor	Processor ERR2 Timeout – Next Steps
7Fh	Processor 4 ERR2 Timeout (P4 ERR2)	Processor ERR2 Timeout Sensor	Processor ERR2 Timeout – Next Steps
80h	Catastrophic Error (CATERR)	Catastrophic Error Sensor	Table 50: Catastrophic Error Sensor – Event Data 2 Values – Next Steps
81h	Processor 1 MSID Mismatch (P1 MSID Mismatch)	Processor MSID Mismatch Sensor	Processor MSID Mismatch Sensor – Next Steps
82h	Processor Population Fault (CPU Missing)	CPU Missing Sensor	<u>CPU Missing Sensor – Next Steps</u>
83h-86h	Processor 1 – 4 DTS Thermal Margin (P1 – P4 DTS Therm Mgn)	Processor DTS Thermal Margin Sensors	Not applicable
87h	Processor 2 MSID Mismatch (P2 MSID Mismatch)	Processor MSID Mismatch Sensor	Processor MSID Mismatch Sensor – Next Steps
88h	Processor 3 MSID Mismatch (P3 MSID Mismatch)	Processor MSID Mismatch Sensor	Processor MSID Mismatch Sensor – Next Steps
89h	Processor 4 MSID Mismatch (P4 MSID Mismatch)	Processor MSID Mismatch Sensor	Processor MSID Mismatch Sensor – Next Steps
90h	Processor 1 VRD Temp (P1 VRD Hot)	Discrete Thermal Sensors	Table 45: Discrete Thermal Sensors – Next Steps
91h	Processor 2 VRD Temp (P2 VRD Hot)	Discrete Thermal Sensors	Table 45: Discrete Thermal Sensors – Next Steps
92h	Processor 3 VRD Temp (P3 VRD Hot)	Discrete Thermal Sensors	Table 45: Discrete Thermal Sensors – Next Steps
93h	Processor 4 VRD Temp (P4 VRD Hot)	Discrete Thermal Sensors	Table 45: Discrete Thermal Sensors – Next Steps

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Sensor Number	Sensor Name	Details Section	Next Steps
94h	Processor 1 Memory VRD Hot 0-1 (P1 Mem01 VRD Hot)	Discrete Thermal Sensors	<u>Table 45: Discrete Thermal Sensors – Next Steps</u>
95h	Processor 1 Memory VRD Hot 2-3 (P1 Mem23 VRD Hot)	Discrete Thermal Sensors	Table 45: Discrete Thermal Sensors – Next Steps
96h	Processor 2 Memory VRD Hot 0-1 (P2 Mem01 VRD Hot)	Discrete Thermal Sensors	Table 45: Discrete Thermal Sensors – Next Steps
97h	Processor 2 Memory VRD Hot 2-3 (P2 Mem23 VRD Hot)	Discrete Thermal Sensors	Table 45: Discrete Thermal Sensors – Next Steps
98h	Processor 3 Memory VRD Hot 0-1 (P3 Mem01 VRD Hot)	Discrete Thermal Sensors	Table 45: Discrete Thermal Sensors – Next Steps
99h	Processor 3 Memory VRD Hot 2-3 (P4 Mem23 VRD Hot)	Discrete Thermal Sensors	Table 45: Discrete Thermal Sensors – Next Steps
9Ah	Processor 4 Memory VRD Hot 0-1 (P4 Mem01 VRD Hot)	Discrete Thermal Sensors	Table 45: Discrete Thermal Sensors – Next Steps
9Bh	Processor 4 Memory VRD Hot 2-3 (P4 Mem23 VRD Hot)	Discrete Thermal Sensors	Table 45: Discrete Thermal Sensors – Next Steps
A0h	Power Supply 1 Fan Tachometer 1 (PS1 Fan Tach 1)	Power Supply Fan Tachometer Sensors	Power Supply Fan Tachometer Sensors – Next Steps
A1h	Power Supply 1 Fan Tachometer 2 (PS1 Fan Tach 2)	Power Supply Fan Tachometer Sensors	Power Supply Fan Tachometer Sensors – Next Steps
A2h	Intel [®] Xeon Phi [™] Coprocessor Status 1 (MIC 1 Status)	Intel [®] Xeon Phi [™] Coprocessor (MIC) Status Sensors	Intel [®] Xeon Phi [™] Coprocessor (MIC) Status Sensors Next Steps
A3h	Intel [®] Xeon Phi [™] Coprocessor Status 2 (MIC 2 Status)	Intel [®] Xeon Phi [™] Coprocessor (MIC) Status Sensors	Intel [®] Xeon Phi [™] Coprocessor (MIC) Status Sensors Next Steps
A4h	Power Supply 2 Fan Tachometer 1 (PS2 Fan Tach 1)	Power Supply Fan Tachometer Sensors	Power Supply Fan Tachometer Sensors – Next Steps

Sensor Cross Reference List System Event Log Troubleshooting Guide for EPSD Platforms Based on Intel® Xeon® Processor E5 4600/2600/2400/1600/1400 Product Families

Sensor Number	Sensor Name	Details Section	Next Steps
A5h	Power Supply 2 Fan Tachometer 2 (PS2 Fan Tach 2)	Power Supply Fan Tachometer Sensors	Power Supply Fan Tachometer Sensors – Next Steps
A6h	Intel [®] Xeon Phi [™] Coprocessor Status 3 (MIC 3 Status)	Intel [®] Xeon Phi [™] Coprocessor (MIC) Status Sensors	Intel [®] Xeon Phi [™] Coprocessor (MIC) Status Sensors Next Steps
A7h	Intel [®] Xeon Phi [™] Coprocessor Status 4 (MIC 4 Status)	Intel [®] Xeon Phi [™] Coprocessor (MIC) Status Sensors	Intel [®] Xeon Phi [™] Coprocessor (MIC) Status Sensors Next Steps
B0h	Processor 1 DIMM Aggregate Thermal Margin 1 (P1 DIMM Thrm Mrgn1)	Thermal Margin Sensors	Table 40: Thermal Margin Sensors – Next Steps
B1h	Processor 1 DIMM Aggregate Thermal Margin 2 (P1 DIMM Thrm Mrgn2)	Thermal Margin Sensors	Table 40: Thermal Margin Sensors – Next Steps
B2h	Processor 2 DIMM Aggregate Thermal Margin 1 (P2 DIMM Thrm Mrgn1)	Thermal Margin Sensors	Table 40: Thermal Margin Sensors – Next Steps
B3h	Processor 2 DIMM Aggregate Thermal Margin 2 (P2 DIMM Thrm Mrgn2)	Thermal Margin Sensors	Table 40: Thermal Margin Sensors – Next Steps
B4h	Processor 3 DIMM Aggregate Thermal Margin 1 (P3 DIMM Thrm Mrgn1)	Thermal Margin Sensors	Table 40: Thermal Margin Sensors – Next Steps
B5h	Processor 3 DIMM Aggregate Thermal Margin 2 (P3 DIMM Thrm Mrgn2)	Thermal Margin Sensors	Table 40: Thermal Margin Sensors – Next Steps
B6h	Processor 4 DIMM Aggregate Thermal Margin 1 (P4 DIMM Thrm Mrgn1)	Thermal Margin Sensors	Table 40: Thermal Margin Sensors – Next Steps

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Sensor Number	Sensor Name	Details Section	Next Steps	
B7h	Processor 4 DIMM Aggregate Thermal Margin 2 (P4 DIMM Thrm Mrgn2)	Thermal Margin Sensors	Table 40: Thermal Margin Sensors – Next Steps	
B8h	Node Auto-Shutdown Sensor (Auto Shutdown)	Node Auto Shutdown Sensor	Node Auto Shutdown Sensor – Next Steps	
BAh-BFh	Fan Tachometer Sensors (Chassis specific sensor names)	Fan Tachometer Sensors	<u>Table 30: Fan Tachometer Sensor – Event Trigger Offset – Next Steps</u>	
C0h-C3h	Processor 1 – 4 DIMM Thermal		DIMM Thermal Trip Sensors – Next Steps	
C4h	Intel [®] Xeon Phi [™] Coprocessor Thermal Margin 1 (MIC 1 Margin)	Intel [®] Xeon Phi [™] Coprocessor (MIC) Thermal Margin Sensors	Not applicable	
C5h	Intel [®] Xeon Phi [™] Coprocessor Thermal Margin 2 (MIC 2 Margin)	Intel [®] Xeon Phi [™] Coprocessor (MIC) Thermal Margin Sensors	Not applicable	
C6h	Intel [®] Xeon Phi [™] Coprocessor Thermal Margin 3 (MIC 3 Margin)	Intel [®] Xeon Phi [™] Coprocessor (MIC) Thermal Margin Sensors	Not applicable	
C7h	Intel [®] Xeon Phi [™] Coprocessor Thermal Margin 4 (MIC 4 Margin)	Intel [®] Xeon Phi [™] Coprocessor (MIC) Thermal Margin Sensors	Not applicable	
C8h-CFh	Global Aggregate Temperature Margin 1 -8 (Agg Therm Mrgn 1 – 8)	Thermal Margin Sensors	Table 40: Thermal Margin Sensors – Next Steps	
D0h	Baseboard +12V (BB +12.0V)	Threshold-based Voltage Sensors	Table 13: Threshold-based Voltage Sensors – Next Steps	
D1h	Baseboard +5V (BB +5.0V)	Threshold-based Voltage Sensors	Table 13: Threshold-based Voltage Sensors – Next Steps	

Sensor Cross Reference List System Event Log Troubleshooting Guide for EPSD Platforms Based on Intel® Xeon® Processor E5 4600/2600/2400/1600/1400 Product Families

Sensor Number	Sensor Name	Details Section	Next Steps
D2h	Baseboard +3.3V (BB +3.3V)	Threshold-based Voltage Sensors	Table 13: Threshold-based Voltage Sensors – Next Steps
D3h	Baseboard +5V Stand-by (BB +5.0V STBY)	Threshold-based Voltage Sensors	Table 13: Threshold-based Voltage Sensors – Next Steps
D4h	Baseboard +3.3V Auxiliary (BB +3.3V AUX)	<u>Threshold-based Voltage</u> <u>Sensors</u>	Table 13: Threshold-based Voltage Sensors – Next Steps
D6h	Baseboard +1.05V Processor1 Vccp (BB +1.05Vccp P1)	<u>Threshold-based Voltage</u> <u>Sensors</u>	Table 13: Threshold-based Voltage Sensors – Next Steps
D7h	Baseboard +1.05V Processor2 Vccp (BB +1.05Vccp P2)	<u>Threshold-based Voltage</u> <u>Sensors</u>	Table 13: Threshold-based Voltage Sensors – Next Steps
D8h	Baseboard +1.5V P1 Memory AB VDDQ (BB +1.5 P1MEM AB)	Threshold-based Voltage Sensors	Table 13: Threshold-based Voltage Sensors – Next Steps
D9h	Baseboard +1.5V P1 Memory CD VDDQ (BB +1.5 P1MEM CD)	Threshold-based Voltage Sensors	Table 13: Threshold-based Voltage Sensors – Next Steps
DAh	Baseboard +1.5V P2 Memory AB VDDQ (BB +1.5 P2MEM AB)	Threshold-based Voltage Sensors	Table 13: Threshold-based Voltage Sensors – Next Steps
DBh	Baseboard +1.5V P2 Memory CD VDDQ (BB +1.5 P2MEM CD)		Table 13: Threshold-based Voltage Sensors – Next Steps
DCh	Baseboard +1.8V Aux (BB +1.8V AUX)	Threshold-based Voltage Sensors	Table 13: Threshold-based Voltage Sensors – Next Steps
DDh	Baseboard +1.1V Stand-by (BB +1.1V STBY)	Threshold-based Voltage Sensors	Table 13: Threshold-based Voltage Sensors – Next Steps
DEh	Baseboard CMOS Battery (BB +3.3V Vbat)	Threshold-based Voltage Sensors	Table 13: Threshold-based Voltage Sensors – Next Steps

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Sensor Number	Sensor Name	Details Section	Next Steps	
E4h	Baseboard +1.35V P1 Low Voltage Memory AB VDDQ (BB +1.35 P1LV AB)	Threshold-based Voltage Sensors	Table 13: Threshold-based Voltage Sensors – Next Steps	
E5h	Baseboard +1.35V P1 Low Voltage Memory CD VDDQ (BB +1.35 P1LV CD)	<u>Threshold-based Voltage</u> <u>Sensors</u>	Table 13: Threshold-based Voltage Sensors – Next Steps	
E6h	Baseboard +1.35V P2 Low Voltage Memory AB VDDQ (BB +1.35 P2LV AB)	<u>Threshold-based Voltage</u> <u>Sensors</u>	Table 13: Threshold-based Voltage Sensors – Next Steps	
E7h	Baseboard +1.35V P2 Low Voltage Memory CD VDDQ (BB +1.35 P2LV CD)	<u>Threshold-based Voltage</u> <u>Sensors</u>	Table 13: Threshold-based Voltage Sensors – Next Steps	
EAh	Baseboard +3.3V Riser 1 Power Good (BB +3.3 RSR1 PGD)	Threshold-based Voltage Sensors	Table 13: Threshold-based Voltage Sensors – Next Steps	
EBh	Baseboard +3.3V Riser 2 Power Good (BB +3.3 RSR2 PGD)	Threshold-based Voltage Sensors	Table 13: Threshold-based Voltage Sensors – Next Steps	
ECh	Baseboard +0.9V (BB 0.9V Core IB)	Threshold-based Voltage Sensors	Table 13: Threshold-based Voltage Sensors – Next Steps	
EDh	Baseboard +1.8V (BB 1.8V IB I/O)	Threshold-based Voltage Sensors	Table 13: Threshold-based Voltage Sensors – Next Steps	
EEh	Baseboard +1.1V (BB 1.1V PCH)	Threshold-based Voltage Sensors	Table 13: Threshold-based Voltage Sensors – Next Steps	
EFh	Baseboard +1.2V (BB +1.2V IB)	<u>Threshold-based Voltage</u> <u>Sensors</u>	Table 13: Threshold-based Voltage Sensors – Next Steps	
F0h-FEh	Hard Disk Drive 0 -14 Status (HDD 0 – 14 Status)	Hard Disk Drive Monitoring Sensor	Table 90: Hard Disk Drive Monitoring Sensor - Event Trigger Offset – Next Steps	

3.2 BIOS POST owned Sensors (GID = 0001h)

The following table can be used to find the details of sensors owned by BIOS POST.

Sensor Number	Sensor Name	Details Section	Next Steps	
02h	Memory RAS Configuration Status Memory RAS Configuration Status		Table 58: Memory RAS Configuration Status Sensor Typical Characteristics	
06h	POST Error	System Firmware Progress (Formerly Post Error)	System Firmware Progress (Formerly Post Error) – Next Steps	
09h	Intel [®] Quick Path Interface Link Width Reduced	QPI Link Width Reduced Sensor	QPI Link Width Reduced Sensor – Next Steps	
12h	Memory RAS Mode Select	Memory RAS Mode Select	Not applicable	
83h	System Event	System Events	Not applicable	

Table 6: BIOS POST owned Sensors

3.3 BIOS SMI Handler owned Sensors (GID = 0033h)

The following table can be used to find the details of sensors owned by BIOS SMI Handler.

Table 7: BIOS SMI Handler owned Sensors

Sensor Number	Sensor Name	Details Section	Next Steps
01h	Mirroring Redundancy State	Mirroring Redundancy State	Mirroring Redundancy State Sensor – Next Steps
02h	Memory ECC Error	Memory Correctable and Uncorrectable ECC Error	Table 64: Correctable and Uncorrectable ECC Error Sensor Event Trigger Offset – Next Steps
03h	Legacy PCI Error	Legacy PCI Errors	Legacy PCI Error Sensor – Next Steps
04h	PCI Express* Fatal Error	PCI Express* Fatal Errors and Fatal Error #2	PCI Express* Fatal Error and Fatal Error #2 Sensor – Next Steps
05h	PCI Express* Correctable Error	PCI Express* Correctable Errors	PCI Express* Correctable Error Sensor – Next Steps

Sensor Number	Sensor Name	Details Section	Next Steps	
06h	Intel [®] Quick Path Interface Correctable Error	QPI Correctable Error Sensor	QPI Correctable Error Sensor – Next Steps	
07h	Intel [®] Quick Path Interface Fatal Error	QPI Fatal Error and Fatal Error #2	QPI Fatal Error and Fatal Error #2 – Next Steps	
11h	Sparing Redundancy State	Sparing Redundancy State	Sparing Redundancy State Sensor – Next Steps	
13h	Memory Parity Error	Memory Address Parity Error	Memory Address Parity Error Sensor – Next Steps	
14h	PCI Express* Fatal Error#2 (continuation of Sensor 04h)	PCI Express* Fatal Errors and Fatal Error #2	PCI Express* Fatal Error and Fatal Error #2 Sensor – Next Steps	
17h	Intel [®] Quick Path Interface Fatal Error #2 (continuation of Sensor 07h)	QPI Fatal Error and Fatal Error #2	QPI Fatal Error and Fatal Error #2 – Next Steps	
83h	System Event	System Events	Not applicable	

3.4 Node Manager / ME Firmware owned Sensors (GID = 002Ch or 602Ch)

The following table can be used to find the details of sensors owned by the Node Manager / Management Engine (ME) firmware.

Table 8: Management Engine Firmware owned Sensors

Sensor Number	Sensor Name	Details Section	Next Steps
17h	ME Firmware Health Events	ME Firmware Health Event	ME Firmware Health Event – Next Steps
18h	Node Manager Exception Events	Node Manager Exception Event	Node Manager Exception Event – Next Steps
19h	Node Manager Health Events	Node Manager Health Event	Node Manager Health Event – Next Steps
1Ah	Node Manager Operational Capabilities Change Events	Node Manager Operational Capabilities	Node Manager Operational Capabilities Change – Next
1Bh	Node Manager Alert Threshold Exceeded Events	Node Manger Alert Threshold Exceeded	Node Manger Alert Threshold Exceeded – Next Steps

3.5 Microsoft* OS owned Events (GID = 0041)

The following table can be used to find the details of records that are owned by the Microsoft* Operating System (OS).

Sensor Name	Record Type	Sensor Type	Details Section	Next Steps
Boot Event	02h	1Fh = OS Boot	Table 98: Boot up Event Record Typical Characteristics	Not applicable
Bool Event	DCh	Not applicable	Table 99: Boot up OEM Event Record Typical Characteristics	
	02h	20h = OS Stop/Shutdown	Table 100: Shutdown Reason Code Event Record Typical Characteristics	Not applicable
Shutdown Event	DDh	Not applicable	Table 101: Shutdown Reason OEM Event Record Typical Characteristics Table 102: Shutdown Comment OEM Event Record Typical Characteristics	Not applicable
	02h	20h = OS Stop/Shutdown	Table 103: Bug Check/Blue Screen – OS Stop Event Record Typical Characteristics	Not applicable
Bug Check/Blue Screen	DEh	Not applicable	Table 104: Bug Check/Blue Screen code OEM Event Record Typical Characteristics	

Table 9: Microsoft* OS owned Events

3.6 Linux* Kernel Panic Events (GID = 0021)

The following table can be used to find the details of records that can be generated when there is a Linux* Kernel panic.

Table 10: Linux* Kernel Panic Events

Sensor Name	Record Type	Sensor Type	Details Section	Next Steps
Linux* Kernel Panic	02h	20h = OS Stop/Shutdown	Table 105: Linux* Kernel Panic Event Record Characteristics	Not applicable
Linux Kemer Panic	F0h	Not applicable	Table 106: Linux* Kernel Panic String Extended Record Characteristics	

The BMC monitors the power subsystem including power supplies, select onboard voltages, and related sensors.

4.1 Threshold-based Voltage Sensors

The BMC monitors the main voltage sources in the system, including the baseboard, memory, and processors, using IPMI-compliant analog/threshold sensors. Some voltages are only on specific platforms. For details check your platforms *Technical Product Specification* (TPS).

Note: A voltage error can be caused by the device supplying the voltage or by the device using the voltage. For each sensor it will be noted who is supplying the voltage and who is using it.

Byte	Field	Description
11	Sensor Type	02h = Voltage
12	Sensor Number	See Table 13
13	Event Direction and Event Type	 [7] Event direction 0b = Assertion Event 1b = Deassertion Event [6:0] Event Type = 01h (Threshold)
14	Event Data 1	 [7:6] - 01b = Trigger reading in Event Data 2 [5:4] - 01b = Trigger threshold in Event Data 3 [3:0] - Event Triggers as described in Table 12
15	Event Data 2	Reading that triggered event
16	Event Data 3	Threshold value that triggered event

Table 11: Threshold-based Voltage Sensors Typical Characteristics

The following table describes the severity of each of the event triggers for both assertion and deassertion.

	Event Trigger	Assertion	Deassert	Description	
Hex	Description	Severity	Severity	Description	
00h	Lower non-critical going low	Degraded	ОК	The voltage has dropped below its lower non-critical threshold.	
02h	Lower critical going low	non-fatal	Degraded	The voltage has dropped below its lower critical threshold.	
07h	Upper non-critical going high	Degraded	ОК	The voltage has gone over its upper non-critical threshold.	
09h	Upper critical going high	non-fatal	Degraded	The voltage has gone over its upper critical threshold.	

Table 12: Threshold-based Voltage Sensors Event Triggers – Description

Table 13: Threshold-based Voltage Sensors – Next Steps

Sensor Number	Sensor Name	Next Steps	
19h	Baseboard +1.05V Processor3 Vccp (BB +1.05Vccp P3)	 This 1.05V line is supplied by the main board. This 1.05V line is used by processor 1. 1. Ensure all cables are connected correctly. 2. Check the processor is seated properly. 3. Cross test the processors. If the issue remains with the processor socket, replace the main board, otherwise the processor. 	
1Ah	Baseboard +1.05V Processor4 Vccp (BB +1.05Vccp P4)	 This 1.05V line is supplied by the main board. This 1.05V line is used by processor 1. 1. Ensure all cables are connected correctly. 2. Check the processor is seated properly. 3. Cross test the processors. If the issue remains with the processor socket, replace the main board otherwise the processor. 	

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Sensor Number	Sensor Name	Next Steps
D0h	Baseboard +12V (BB +12.0V)	 +12V is supplied by the power supplies. +12V is used by SATA drives, Fans, and PCI cards. In addition it is used to generate various processor voltages. 1. Ensure all cables are connected correctly. 2. Check connections on the fans and HDDs. 3. If the issue follows the component, swap it, otherwise, replace the board. 4. If the issue remains, replace the power supplies.
D1h	Baseboard +5V (BB +5.0V)	 +5.0V is supplied by the power supplies for pedestal systems, and supplied by the main board on rack-optimized systems. +5.0V is used by the PCI slots. 1. Ensure all cables are connected correctly. 2. Reseat any PCI cards. 3. Try PCI cards in other PCI slots. 4. If the issue follows the card, swap it, otherwise, replace the main board. 5. If the issue remains, replace the power supplies.
D2h	Baseboard +3.3V (BB +3.3V)	 +3.3V is supplied by the power supplies for pedestal systems, and supplied by the main board on rack-optimized systems. +3.3V is used by the PCIe and PCI-X slots. 1. Ensure all cables are connected correctly. 2. Reseat any PCI cards. 3. Try PCI cards in other PCI slots. 4. If the issue follows the card, swap it, otherwise, replace the main board. 5. If the issue remains, replace the power supplies.
D3h	Baseboard +5V Stand-by (BB +5.0V STBY)	 +5.0V STBY is supplied by the power supplies for pedestal systems, and supplied by the main board on rack-optimized systems. +5.0V STBY is used to generate other standby voltages. 1. Ensure all cables are connected correctly. 2. If the issue remains, replace the board. 3. If the issue remains, replace the power supplies.

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Sensor Number	Sensor Name	Next Steps	
D4h	Baseboard +3.3V Auxiliary (BB +3.3V AUX)	 +3.3V AUX is supplied by the main board. +3.3V AUX is used by the BMC, clock chips, PCI-E Slot, on-board NIC, Intel[®] C600 series Chipset, and ICH. 1. Ensure all cables are connected correctly. 2. If the issue remains, replace the board. 3. If the issue remains, replace the power supplies. 	
D6h	Baseboard +1.05V Processor1 Vccp (BB +1.05Vccp P1)	 This 1.05V line is supplied by the main board. This 1.05V line is used by processor 1. 1. Ensure all cables are connected correctly. 2. Check the processor is seated properly. 3. Cross test the processors. If the issue remains with the processor socket, replace the main board, otherwise the processor. 	
D7h	Baseboard +1.05V Processor2 Vccp (BB +1.05Vccp P2)	 This 1.05V line is supplied by the main board. This 1.05V line is used by processor 2. 1. Ensure all cables are connected correctly. 2. Check the processor is seated properly. 3. Cross test the processors. If the issue remains with the processor socket, replace the main board, otherwise the processor. 	
D8h	Baseboard +1.5V P1 Memory AB VDDQ (BB +1.5 P1MEM AB)	 This 1.5V line is supplied by the main board. This 1.5V line is used by processor 1 memory slots A and B. 1. Ensure all cables are connected correctly. 2. Check the DIMMs are seated properly. 3. Cross test the DIMMs. If the issue remains with the DIMMs on this socket, replace the main board, otherwise the DIMM. 	
D9h	Baseboard +1.5V P1 Memory CD VDDQ (BB +1.5 P1MEM CD)	 This 1.5V line is supplied by the main board. This 1.5V line is used by processor 1 memory slots C and D. 1. Ensure all cables are connected correctly. 2. Check the DIMMs are seated properly. 3. Cross test the DIMMs. If the issue remains with the DIMMs on this socket, replace the main board, otherwise the DIMM. 	

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Sensor Number	Sensor Name	Next Steps	
DAh	Baseboard +1.5V P2 Memory AB VDDQ (BB +1.5 P2MEM AB)	 This 1.5V line is supplied by the main board. This 1.5V line is used by processor 2 memory slots A and B. 1. Ensure all cables are connected correctly. 2. Check the DIMMs are seated properly. 3. Cross test the DIMMs. If the issue remains with the DIMMs on this socket, replace the main board, otherwise the DIMM. 	
DBh	Baseboard +1.5V P2 Memory CD VDDQ (BB +1.5 P2MEM CD)	 This 1.5V line is supplied by the main board. This 1.5V line is used by processor 2 memory slots C and D. 1. Ensure all cables are connected correctly. 2. Check the DIMMs are seated properly. 3. Cross test the DIMMs. If the issue remains with the DIMMs on this socket, replace the main board, otherwise the DIMM. 	
DCh	Baseboard +1.8V Aux (BB +1.8V AUX)	 +1.8V AUX is supplied by the main board. +1.8V AUX is used by the BMC and on-board NIC. 1. Ensure all cables are connected correctly. 2. If the issue remains, replace the board. 3. If the issue remains, replace the power supplies. 	
DDh	Baseboard +1.1V Stand-by (BB +1.1V STBY)	 +1.1V STBY is supplied by the main board. +1.1V STBY is used by the Intel[®] C600 series Chipset. 1. Ensure all cables are connected correctly. 2. If the issue remains, replace the board. 3. If the issue remains, replace the power supplies. 	
DEh	Baseboard CMOS Battery (BB +3.3V Vbat)	 +3.3V Vbat is supplied by the CMOS battery when power is off and by the main board when power is on +3.3V Vbat is used by the CMOS and related circuits. 1. Replace the CMOS battery. Any battery of type CR2032 can be used. 2. If error remains (unlikely), replace the board. 	
E4h	Baseboard +1.35V P1 Low Voltage Memory AB VDDQ (BB +1.35 P1LV AB)	 This 1.35V line is supplied by the main board. This 1.35V line is used by processor 1 memory slots A and B. 1. Ensure all cables are connected correctly. 2. Check the DIMMs are seated properly. 3. Cross test the DIMMs. If the issue remains with the DIMMs on this socket, replace the main board, otherwise the DIMM. 	

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Sensor Number	Sensor Name	Next Steps
E5h	Baseboard +1.35V P1 Low Voltage Memory CD VDDQ (BB +1.35 P1LV CD)	 This 1.35V line is supplied by the main board. This 1.35V line is used by processor 1 memory slots C and D. 1. Ensure all cables are connected correctly. 2. Check the DIMMs are seated properly. 3. Cross test the DIMMs. If the issue remains with the DIMMs on this socket, replace the main board, otherwise the DIMM. This 1.35V line is supplied by the main board.
E6h	Baseboard +1.35V P2 Low Voltage Memory AB VDDQ (BB +1.35 P2LV AB)	 This 1.35V line is supplied by the main board. This 1.35V line is used by processor 2 memory slots A and B. 1. Ensure all cables are connected correctly. 2. Check the DIMMs are seated properly. 3. Cross test the DIMMs. If the issue remains with the DIMMs on this socket, replace the main board, otherwise the DIMM.
E7h	Baseboard +1.35V P2 Low Voltage Memory CD VDDQ (BB +1.35 P2LV CD)	 This 1.35V line is supplied by the main board. This 1.35V line is used by processor 2 memory slots C and D. 1. Ensure all cables are connected correctly. 2. Check the DIMMs are seated properly. 3. Cross test the DIMMs. If the issue remains with the DIMMs on this socket, replace the main board, otherwise the DIMM.
EAh	Baseboard +3.3V Riser 1 Power Good (BB +3.3 RSR1 PGD)	 +3.3V Riser 1 Power Good is supplied by Riser 1 on specific platforms. +3.3V Riser 1 Power Good is an indication of the +3.3V on Riser 1. 1. Ensure that the riser is seated correctly. 2. If issue remains, replace the riser. 3. If issue remains, replace the main board. 4. If the issue remains, replace the power supplies.
EBh	Baseboard +3.3V Riser 2 Power Good (BB +3.3 RSR2 PGD)	 +3.3V Riser 2 Power Good is supplied by Riser 2 on specific platforms. +3.3V Riser 2 Power Good is an indication of the +3.3V on Riser 2. 1. Ensure that the riser is seated correctly. 2. If issue remains, replace the riser. 3. If issue remains, replace the main board. 4. If the issue remains, replace the power supplies.

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Sensor Number	Sensor Name	Next Steps	
ECh	Baseboard +0.9V (BB 0.9V Core IB)	 +0.9V Core IB is supplied by the main board on specific platforms. +0.9V Core IB is used by the on-board Infiniband* controller on those specific platforms. 1. Ensure all cables are connected correctly. 2. If the issue remains, replace the board. 3. If the issue remains, replace the power supplies. 	
EDh	Baseboard +1.8V (BB 1.8V IB I/O)	 +1.8V IB I/O is supplied by the main board on specific platforms. +1.8V IB I/O is used by the on-board Infiniband* controller on those specific platforms. 1. Ensure all cables are connected correctly. 2. If the issue remains, replace the board. 3. If the issue remains, replace the power supplies. 	
EEh	Baseboard +1.1V (BB 1.1V PCH)	 This 1.1V line is supplied by the main board. This 1.1V line is used by the Intel[®] C600 series Chipset. 1. Ensure all cables are connected correctly. 2. If the issue remains, replace the board. 	
EFh	Baseboard +1.2V (BB +1.2V IB)	 +1.2V is supplied by the main board on specific platforms. +1.2V is used by the on-board Infiniband* controller on those specific platforms. 1. Ensure all cables are connected correctly. 2. If the issue remains, replace the board. 3. If the issue remains, replace the power supplies. 	

4.2 Voltage Regulator Watchdog Timer Sensor

The BMC FW monitors that the power sequence for the board VR controllers is completed when a DC power-on is initiated. Incompletion of the sequence indicates a board problem, in which case the FW powers down the system.

The sequence is as follows:

BMC FW monitors the *PowerSupplyPowerGood* signal for assertion, indicating a DC-power-on has been initiated, and starts a timer (VR Watchdog Timer). For EPSD Platforms Based on Intel[®] Xeon[®] Processor E5 4600/2600/2400/1600 Product Families this timeout is 500ms.

 If the SystemPowerGood signal has not asserted by the time the VR Watchdog Timer expires, the FW powers down the system, logs a SEL entry, and emits a beep code (1-5-1-2). This failure is termed as VR Watchdog Timeout.

Byte	Field	Description	
11	Sensor Type	02h = Voltage	
12	Sensor Number	0Bh	
13	Event Direction and Event Type	 [7] Event direction 0b = Assertion Event 1b = Deassertion Event [6:0] Event Type = 03h ("digital" Discrete) 	
14	Event Data 1	 [7:6] - 00b = Unspecified Event Data 2 [5:4] - 00b = Unspecified Event Data 3 [3:0] - Event Trigger Offset = 1h = State Asserted 	
15	Event Data 2	Not used	
16	Event Data 3	Not used	

Table 14: Voltage Regulator Watchdog Timer Sensor Typical Characteristics

4.2.1 Voltage Regulator Watchdog Timer Sensor – Next Steps

- 1. Ensure that all the connectors from the power supply are well seated.
- 2. Cross test the baseboard. If the issue remains with the baseboard, replace the baseboard.

4.3 Power Unit

The power unit monitors the power state of the system and logs the state changes in the SEL.

4.3.1 Power Unit Status Sensor

The power unit status sensor monitors the power state of the system and logs state changes. Expected power-on events such as DC ON/OFF is logged and unexpected events are also logged, such as AC loss and power good loss.

Byte	Field	Description
11	Sensor Type	09h = Power Unit
12	Sensor Number	01h
13	Event Direction and Event Type	 [7] Event direction 0b = Assertion Event 1b = Deassertion Event [6:0] Event Type = 6Fh (Sensor Specific)
14	Event Data 1	 [7:6] - 00b = Unspecified Event Data 2 [5:4] - 00b = Unspecified Event Data 3 [3:0] = Sensor Specific offset as described in Table 16
15	Event Data 2	Not used
16	Event Data 3	Not used

Table 15: Power Unit Status Sensors Typical Characteristics

Table 16: Power Unit Status Sensor – Sensor Specific Offsets – Next Steps

Se	nsor Specific Offset	Description	Next Steps
Hex	Description		
00h	Power down	System is powered down.	Informational Event
02h	240 VA power down	240 VA power limit was exceeded and the hardware forced a power down.	 This could have been caused by many things. If you recently added hardware, try removing it. Remove/replace any add-in adapters. Remove/replace the power supply. Remove/replace the processors, DIMM, and/or hard drives. Remove/replace the boards in the system.
04h	A/C Lost	A/C power was removed.	Informational Event

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Se	nsor Specific Offset	Description	Next Steps	
Hex	Description			
05h	Soft Power Control Failure	Generally means power good was lost in the system, causing a shutdown.	This could be cause by the power supply subsystem or system components.	
			 Verify all power cables and adapters are connected properly (AC cables as well as the cables between the PSU and system components). 	
			2. Cross test the PSU if possible.	
			3. Replace the power subsystem.	
06h	Power Unit Failure	Power subsystem experienced a failure.	Indicates a power supply failed.	
			1. Remove and reapply AC power.	
			2. If the power supply still fails, replace it.	

4.3.2 Power Unit Redundancy Sensor

This sensor is enabled on the systems that support redundant power supplies. When a system has AC applied or if it loses redundancy of the power supplies, a message will get logged into the SEL.

Table 17: Power Unit Redundancy Sensors Typical Characteristics

Byte	Field	Description
11	Sensor Type	09h = Power Unit
12	Sensor Number	02h
13	Event Direction and Event Type	 [7] Event direction 0b = Assertion Event 1b = Deassertion Event [6:0] Event Type = 0Bh (Generic Discrete)
14	Event Data 1	 [7:6] - 00b = Unspecified Event Data 2 [5:4] - 00b = Unspecified Event Data 3 [3:0] - Event Trigger Offset as described in Table 18
15	Event Data 2	Not used
16	Event Data 3	Not used

	Event Trigger Offset	Description	Next Steps	
Hex	Description			
00h	Fully redundant	System is fully operational.	Informational Event	
01h	Redundancy lost			
02h	Redundancy degraded			
03h	Non-redundant, sufficient from redundant		This event is accompanied by specific power supply errors	
04h	Non-redundant, sufficient from insufficient	System is not running in redundant power supply mode.	(AC lost, PSU failure, and so on). Troubleshoot these events	
05h	Non-redundant, insufficient		accordingly.	
06h	Non-redundant, degraded from fully redundant			
07h	Redundant, degraded from non-redundant			

Table 18: Power Unit Redundancy Sensor – Event Trigger Offset – Next Steps

4.3.3 Node Auto Shutdown Sensor

The BMC supports a Node Auto Shutdown sensor for logging a SEL event due to an emergency shutdown of a node due to loss of power supply redundancy or PSU CLST throttling due to an over-current warning condition. This sensor is applicable only to multinode systems.

The sensor is rearmed on power-on (AC or DC power on transitions).

This sensor is only used for triggering SEL to indicate node or power auto shutdown assertion or deassertion.

Byte	Field	Description
11	Sensor Type	09h = Power Unit
12	Sensor Number	B8h
13	Event Direction and Event Type	[7] Event direction0b = Assertion Event1b = Deassertion Event

Table 19: Node Auto Shutdown Sensor Typical Characteristics

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Byte	Field	Description
		[6:0] Event Type = 03h ("digital" discrete)
14	Event Data 1	[7:6] – 00b = Unspecified Event Data 2
		[5:4] – 00b = Unspecified Event Data 3
		[3:0] – Event Trigger Offset
		1h = State Asserted
15	Event Data 2	Not used
16	Event Data 3	Not used

4.3.3.1 Node Auto Shutdown Sensor – Next Steps

This event is accompanied by specific power supply errors (AC lost, PSU failure, and so on) or other system events. Troubleshoot these events accordingly.

4.4 Power Supply

The BMC monitors the power supply subsystem.

4.4.1 Power Supply Status Sensors

These sensors report the status of the power supplies in the system. When a system first AC applied or removed, it can log an event. Also if there is a failure, predictive failure, or a configuration error, it can log an event.

Byte	Field	Description	
11	Sensor Type	08h = Power Supply	
12	Sensor Number	50h = Power Supply 1 Status 51h = Power Supply 2 Status	
13	Event Direction and Event Type	[7] Event direction 0b = Assertion Event 1b = Deassertion Event	

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Byte	Field	Description
		[6:0] Event Type = 6Fh (Sensor Specific)
14	Event Data 1	[7:6] – ED2 data in Table 21 [5:4] – ED3 data in Table 21 [3:0] – Sensor Specific offset as described in Table 21
15	Event Data 2	As described in Table 21
16	Event Data 3	As described in Table 21

Table 21: Power Supply Status Sensor – Sensor Specific Offsets – Next Steps

Senso	or Specific Offset	Description	ED2	ED3	Next Steps
Hex	Description				
00h	Presence	Power supply detected	00b = Unspecified Event Data 2	00b = Unspecified Event Data 3	Informational Event
01h	Failure	Power supply failed Check the data in ED2 and ED3 for more details.	 10b = OEM code in Event Data 2 01h – Output voltage fault 02h – Output power fault 03h – Output over-current fault 04h – Over-temperature fault 05h – Fan fault 	10b = OEM code in Event Data 3 Will have the contents of the associated PMBus* Status register. For example, Data 3 will have the contents of the VOLTAGE_STATUS register at the time an Output Voltage fault was detected. Refer to the PMBus* Specification for details on specific register contents.	Indicates a power supply failed. 1. Remove and reapply AC. 2. If the power supply still fails, replace it.

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Senso	or Specific Offset	Description	ED2	ED3	Next Steps
Hex	Description				
02h	Predictive Failure	Check the data in ED2 and ED3 for more details.	 10b = OEM code in Event Data 2 01h – Output voltage warning 02h – Output power warning 03h – Output over-current warning 04h –Over-temperature warning 05h – Fan warning 06h – Input under-voltage warning 07h – Input over-current warning 08h – Input over-power warning 	10b = OEM code in Event Data 3 Will have the contents of the associated PMBus* Status register. For example, Data 3 will have the contents of the VOLTAGE_STATUS register at the time an Output Voltage warning was detected. Refer to the PMBus* Specification for details on specific register contents	 Depends on the warning event. 1. Replace the power supply. 2. Verify proper airflow to the system. 3. Verify the power source. 4. Replace the system boards.
03h	A/C lost	AC removed	00b = Unspecified Event Data 2	00b = Unspecified Event Data 3	Informational Event.
06h	Configuration error	Power supply configuration is not supported. Check the data in ED2 for more details.	 10b = OEM code in Event Data 2 01h – The BMC cannot access the PMBus* device on the PSU but its FRU device is responding. 02h – The PMBUS*_REVISION command returns a version number that is not supported (only version 1.1 and 1.2 are supported). 03h – The PMBus* device does not successfully respond to the PMBUS*_REVISION command. 04h – The PSU is incompatible with one or more PSUs that are present in the system. 05h –The PSU FW is operating in a degraded mode (likely due to a failed firmware update). 	00b = Unspecified Event Data 3	 Indicates that at least one of the supplies is not correct for your system configuration. 1. Remove the power supply and verify compatibility. 2. If the power supply is compatible, it may be faulty. Replace it.

4.4.2 Power Supply Power In Sensors

These sensors will log an event when a power supply in the system is exceeding its AC power in threshold.

Byte	Field	Description	
11	Sensor Type	0Bh = Other Units	
12	Sensor Number	54h = Power Supply 1 Status 55h = Power Supply 2 Status	
13	Event Direction and Event Type	 [7] Event direction 0b = Assertion Event 1b = Deassertion Event [6:0] Event Type = 01h(Threshold) 	
14	Event Data 1	 [7:6] - 01b = Trigger reading in Event Data 2 [5:4] - 01b = Trigger threshold in Event Data 3 [3:0] - Event Trigger Offset as described in Table 23 	
15	Event Data 2	Reading that triggered event	
16	Event Data 3	Threshold value that triggered event	

Table 22: Power Supply Power In Sensors Typical Characteristics

The following table describes the severity of each of the event triggers for both assertion and deassertion.

Table 23: Power Supply Power In Sensor – Event Trigger Offset – Next Steps

Event Trigger Offset		Assertion Severity	Deassert Severity	Description	Next Steps	
Hex	Description	Seventy	Seventy			
07h	Upper non-critical going high	Degraded	ОК	PMBus* feature to monitor power supply power consumption.	If you see this event, the system is pulling too much power on the input for the PSU rating.	
09h	Upper critical going high	non-fatal	Degraded		 Verify the power budget is within the specified range. Check <u>http://www.intel.com/p/en_US/support/</u> for the power budget tool for your system. 	

4.4.3 Power Supply Current Out % Sensors

PMBus*-compliant power supplies may monitor the current output of the main 12v voltage rail and report the current usage as a percentage of the maximum power output for that rail.

Byte	Field	Description
11	Sensor Type	03h = Current
12	Sensor Number	58h = Power Supply 1 Current Out % 59h = Power Supply 2 Current Out %
13	Event Direction and Event Type	 [7] Event direction 0b = Assertion Event 1b = Deassertion Event [6:0] Event Type = 01h (Threshold)
14	Event Data 1	 [7:6] - 01b = Trigger reading in Event Data 2 [5:4] - 01b = Trigger threshold in Event Data 3 [3:0] - Event Trigger Offset as described in Table 25
15	Event Data 2	Reading that triggered event
16	Event Data 3	Threshold value that triggered event

Table 24: Power Supply Current Out % Sensors Typical Characteristics

The following table describes the severity of each of the event triggers for both assertion and deassertion.

Table 25: Power Supply Current Out % Sensor – Event Trigger Offset – Next Steps

Ev	ent Trigger Offset	Assertion Severity	Deassert Severity	Description	Next Steps
Hex	Description	Seventy	Seventy		
07h	Upper non-critical going high	Degraded	ОК	PMBus* feature to monitor power supply power consumption.	If you see this event, the system is using too much power on the output for the PSU rating.
09h	Upper critical going high	non-fatal	Degraded		 Verify the power budget is within the specified range. Check <u>http://www.intel.com/p/en_US/support/</u> for the power budget tool for your system.

4.4.4 Power Supply Temperature Sensors

The BMC monitors one or two power supply temperature sensors for each installed PMBus*-compliant power supply.

Byte	Field	Description
11	Sensor Type	01h = Temperature
12	Sensor Number	5Ch = Power Supply 1 Temperature 5Dh = Power Supply 2 Temperature
13	Event Direction and Event Type	 [7] Event direction 0b = Assertion Event 1b = Deassertion Event [6:0] Event Type = 01h (Threshold)
14	Event Data 1	 [7:6] - 01b = Trigger reading in Event Data 2 [5:4] - 01b = Trigger threshold in Event Data 3 [3:0] - Event Trigger Offset as described in Table 27
15	Event Data 2	Reading that triggered event
16	Event Data 3	Threshold value that triggered event

Table 26: Power Supply Temperature Sensors Typical Characteristics

The following table describes the severity of each of the event triggers for both assertion and deassertion.

Table 27: Power Supply Temperature Sensor – Event Trigger Offset – Next Steps

E	vent Trigger Offset	Assertion Deassert Severity Severity		Description	Next Steps
Hex	Description	Severity	Seventy		
07h	Upper non-critical going high	Degraded	ОК	An upper non-critical or critical temperature	 Check for clear and unobstructed airflow into and out of the chassis. Ensure SDR is programmed and correct chassis has been selected.
09h	Upper critical going high	non-fatal	Degraded	threshold has been crossed.	 Ensure there are no fan failures. Ensure the air used to cool the system is within the thermal specifications for the system (typically below 35°C).

4.4.5 Power Supply Fan Tachometer Sensors

The BMC polls each installed power supply using the PMBus* fan status commands to check for failure conditions for the power supply fans.

Byte	Field	Description	
11	Sensor Type	04h = Fan	
12	Sensor Number	A0h = Power Supply 1 Fan Tachometer 1 A1h = Power Supply 1 Fan Tachometer 2 A4h = Power Supply 2 Fan Tachometer 1 A5h = Power Supply 2 Fan Tachometer 2	
13	Event Direction and Event Type	 [7] Event direction 0b = Assertion Event 1b = Deassertion Event [6:0] Event Type = 03h ("digital" Discrete) 	
14	Event Data 1	 [7:6] - 00b = Unspecified Event Data 2 [5:4] - 00b = Unspecified Event Data 3 [3:0] - Event Trigger Offset = 1h = State Asserted 	
15	Event Data 2	Not used	
16	Event Data 3	Not used	

Table 28: Power Supply Fan Tachometer Sensors Typical Characteristics

4.4.5.1 Power Supply Fan Tachometer Sensors – Next Steps

These events only get generated in the systems with PMBus*-capable power supplies and normally when the airflow is obstructed to the power supply:

- 1. Remove and then reinstall the power supply to see whether something might have temporarily caused the fan failure.
- 2. Swap the power supply with another one to see whether the problem stays with the location or follows the power supply.
- 3. Replace the power supply depending on the outcome of steps 1 and 2.
- 4. Ensure the latest FRUSDR update has been run and the correct chassis is detected or selected.

5.1 Fan Sensors

There are three types of fan sensors that can be present on Intel[®] Server Systems: speed, presence, and redundancy. The last two are only present in the systems with hot-swap redundant fans.

5.1.1 Fan Tachometer Sensors

Fan tachometer sensors monitor the rpm signal on the relevant fan headers on the platform. Fan speed sensors are threshold-based sensors. Usually they only have lower (critical) thresholds set, so that a SEL entry is only generated if the fan spins too slowly.

Byte	Field	Description
11	Sensor Type	04h = Fan
12	Sensor Number	30h-3Fh (Chassis specific) BAh-BFh (Chassis specific)
13	Event Direction and Event Type	 [7] Event direction 0b = Assertion Event 1b = Deassertion Event [6:0] Event Type = 01h (Threshold)
14	Event Data 1	 [7:6] - 01b = Trigger reading in Event Data 2 [5:4] - 01b = Trigger threshold in Event Data 3 [3:0] - Event Trigger Offset as described in Table 30
15	Event Data 2	Reading that triggered event
16	Event Data 3	Threshold value that triggered event

Table 29: Fan Tachometer Sensors Typical Characteristics

The following table describes the severity of each of the event triggers for both assertion and deassertion.

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Ev	vent Trigger Offset	Assertion Deassert Severity Severity		Description	Next Steps	
Hex	Description	Sevency	Seventy			
00h	Lower non-critical going low	Degraded	ОК	The fan speed has dropped below its lower non-critical threshold.	 A fan speed error on a new system build is typically not caused by the fan spinning too slowly, instead it is caused by the fan being connected to the wrong header (the BMC expects them on certain headers for each chassis and will log this event if there is no fan on that header). 1. Refer to the <i>Quick Start Guide</i> or the <i>Service Guide</i> to identify the correct fan headers to use. 2. Ensure the latest FRUSDR update has been run and the correct chassis is detected or selected. 3. If you are sure this was done, the event may be a sign of in factor for the factor fo	
					impending fan failure (although this only normally applies if the system has been in use for a while). Replace the fan.	
02h	Lower critical going low	non-fatal	Degraded	The fan speed has dropped below its lower critical threshold.		

Table 30: Fan Tachometer Sensor – Event Trigger Offset – Next Steps

5.1.2 Fan Presence and Redundancy Sensors

Fan presence sensors are only implemented for hot-swap fans, and require an additional pin on the fan header. Fan redundancy is an aggregate of the fan presence sensors and will warn when redundancy is lost. Typically the redundancy mode on Intel[®] servers is an n+1 redundancy (if one fan fails there are still sufficient fans to cool the system, but it is no longer redundant) although other modes are also possible.

Byte	Field	Description
11	Sensor Type	04h = Fan
12	Sensor Number	40h-4Fh (Chassis specific)
13	Event Direction and Event Type	 [7] Event direction 0b = Assertion Event 1b = Deassertion Event [6:0] Event Type = 08h (Generic "digital" Discrete)

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B	Byte	Field	Description
14	4	Event Data 1	 [7:6] - 00b = Unspecified Event Data 2 [5:4] - 00b = Unspecified Event Data 3 [3:0] - Event Trigger Offset as described in Table 32
1	5	Event Data 2	Not used
16	6	Event Data 3	Not used

The following table describes the severity of each of the event triggers for both assertion and deassertion.

Event ⁻	Event Trigger Offset		Deassert Severity	Description	Next Steps	
Hex	Description	Severity	Jeventy			
01h	Device Present	OK	Degraded	Assertion –A fan was inserted. This event may also get logged when the BMC initializes when AC is applied.	Informational only	
				Deassert – A fan was removed, or was not present at the expected location when the BMC initialized.	These events only get generated in the systems with hot-swappable fans, and normally only when a fan is physically inserted or removed. If fans were not physically removed:	
					 Use the Quick Start Guide to check whether the right fan headers were used. 	
					Swap the fans round to see whether the problem stays with the location or follows the fan.	
					 Replace the fan or fan wiring/housing depending on the outcome of step 2. 	
					 Ensure the latest FRUSDR update has been run and the correct chassis is detected or selected. 	

Table 32: Fan Presence Sensors – Event Trigger Offset – Next Steps

Table 33: Fan Redundancy Sensors Typical Characteristics

B	yte	Field	Description
11	I	Sensor Type	04h = Fan
12	2	Sensor Number	0Ch

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Byte	Field	Description
13	Event Direction and Event Type	 [7] Event direction 0b = Assertion Event 1b = Deassertion Event [6:0] Event Type = 0Bh (Generic Discrete)
14	Event Data 1	 [7:6] – 00b = Unspecified Event Data 2 [5:4] – 00b = Unspecified Event Data 3 [3:0] – Event Trigger Offset as described in Table 34
15	Event Data 2	Not used
16	Event Data 3	Not used

The following table describes the severity of each of the event triggers for both assertion and deassertion.

-			
Event Trigger Offset		Description	Next Steps
Hex	Description		
00h	Fully redundant	The system has lost one or more fans and is running in non-	Fan redundancy loss indicates failure of
01h	Redundancy lost	redundant mode. There are enough fans to keep the system properly cooled, but fan speeds will boost.	one or more fans.
02h	Redundancy degraded		Look for lower (non-) critical fan errors, or fan removal errors in the SEL, to indicate which fan is causing the problem, and follow the troubleshooting
03h	Non-redundant, sufficient from redundant		
04h	Non-redundant, sufficient from insufficient		steps for these event types.
05h	Non-redundant, insufficient	The system has lost fans and may no longer be able to cool itself adequately. Overheating may occur if this situation remains for a longer period of time.	
06h	Non-redundant, degraded from fully redundant	The system has lost one or more fans and is running in non- redundant mode. There are enough fans to keep the system properly cooled, but fan speeds will boost.	
07h	Redundant, degraded from non-redundant	The system has lost one or more fans and is running in a degraded mode, but still is redundant. There are enough fans to keep the system properly cooled.	

Table 34: Fan Redundancy Sensor – Event Trigger Offset – Next Steps

5.2 Temperature Sensors

There are a variety of temperature sensors that can be implemented on Intel[®] Server Systems. They are split into various types each with their own events that can be logged.

- Threshold-based Temperature
- Thermal Margin
- Processor Thermal Control %
- Processor DTS Thermal Margin (Monitor only)
- Discrete Thermal
- DIMM Thermal Trip

5.2.1 Threshold-based Temperature Sensors

Threshold-based temperature sensors are sensors that report an actual temperature. These are linear, threshold-based sensors. In most Intel[®] Server Systems, multiple sensors are defined: front panel temperature and baseboard temperature. There are also multiple other sensors that can be defined and are platform-specific. Most of these sensors typically have upper and lower thresholds set – upper to warn in case of an over-temperature situation, lower to warn against sensor failure (temperature sensors typically read out 0 if they stop working).

Byte	Field	Description
11	Sensor Type	01h = Temperature
12	Sensor Number	See Table 37
13	Event Direction and Event Type	 [7] Event direction 0b = Assertion Event 1b = Deassertion Event [6:0] Event Type = 01h (Threshold)
14	Event Data 1	 [7:6] - 01b = Trigger reading in Event Data 2 [5:4] - 01b = Trigger threshold in Event Data 3 [3:0] - Event Trigger Offset as described in Table 36
15	Event Data 2	Reading that triggered event

Table 35: Temperature Sensors Typical Characteristics

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Byte	Field	Description
16	Event Data 3	Threshold value that triggered event

Table 36: Temperature Sensors Event Triggers – Description

Hex	Event Trigger Description	Assertion Severity	Deassert Severity	Description
TIEA	Description	Sevency	Sevency	
00h	Lower non-critical going low	Degraded	ОК	The temperature has dropped below its lower non-critical threshold.
02h	Lower critical going low	non-fatal	Degraded	The temperature has dropped below its lower critical threshold.
07h	Upper non-critical going high	Degraded	ОК	The temperature has gone over its upper non-critical threshold.
09h	Upper critical going high	non-fatal	Degraded	The temperature has gone over its upper critical threshold.

Table 37: Temperature Sensors – Next Steps

Sensor Number	Sensor Name	Next Steps
21h	Front Panel Temp	 If the front panel temperature reads zero, check: 1. It is connected properly. 2. The SDR has been programmed correctly for your chassis. If the front panel temperature is too high: 1. Check the cooling of your server room.
14h	Baseboard Temperature 5	1. Check for clear and unobstructed airflow into and out of the chassis.
15h	Baseboard Temperature 6	2. Ensure the SDR is programmed and correct chassis has been selected.
16h	I/O Mod2 Temp	 Ensure there are no fan failures. Ensure the air used to cool the system is within the thermal specifications for the system (typically below
17h	PCI Riser 5 Temp	35°℃).
18h	PCI Riser 4 Temp	
20h	Baseboard Temperature 1	
22h	SSB Temperature	

Sensor Number	Sensor Name
23h	Baseboard Temperature 2
24h	Baseboard Temperature 3
25h	Baseboard Temperature 4
26h	I/O Mod Temp
27h	PCI Riser 1 Temp
28h	IO Riser Temp
2Ch	PCI Riser 2 Temp
2Dh	SAS Mod Temp
2Eh	Exit Air Temp
2Fh	LAN NIC Temp

5.2.2 Thermal Margin Sensors

Margin sensors are also linear sensors but typically report a negative value. This is not an actual temperature, but in fact an offset to a critical temperature. Values reported are seen as number of degrees below a critical temperature for the particular component.

The BMC supports DIMM aggregate temperature margin IPMI sensors. The temperature readings from the physical temperature sensors on each DIMM (such as, Temperature Sensor on DIMM, or TSOD) are aggregated into IPMI temperature margin sensors for groupings of DIMM slots, the partitioning of which is platform/SKU specific and generally corresponding to fan domains.

The BMC supports global aggregate temperature margin IPMI sensors. There may be as many unique global aggregate sensors as there are fan domains. Each sensor aggregates the readings of multiple other IPMI temperature sensors supported by the BMC FW. The mapping of child-sensors into each global aggregate sensor is SDR-configurable. The primary usage for these sensors is to trigger turning off fans when a lower threshold is reached.

Byte Field		Description
11	Sensor Type	01h = Temperature
12	Sensor Number	See Table 40

Table 38: Thermal Margin Sensors Typical Characteristics

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Byte	Field	Description
13	Event Direction and Event Type	 [7] Event direction 0b = Assertion Event 1b = Deassertion Event [6:0] Event Type = 01h (Threshold)
14	Event Data 1	 [7:6] – 01b = Trigger reading in Event Data 2 [5:4] – 01b = Trigger threshold in Event Data 3 [3:0] – Event Triggers as described in Table 39
15	Event Data 2	Reading that triggered event
16	Event Data 3	Threshold value that triggered event

Table 39: Thermal Margin Sensors Event Triggers – Description

	Event Trigger	Assertion	Deassert	Description
Hex	Description	Severity	Severity	
07h	Upper non-critical going high	Degraded	ОК	The thermal margin has gone over its upper non-critical threshold.
09h	Upper critical going high	non-fatal	Degraded	The thermal margin has gone over its upper critical threshold.

Table 40: Thermal Margin Sensors – Next Steps

Sensor Number	Sensor Name	Next Steps
74h	P1 Therm Margin	
75h	P2 Therm Margin	Not a lagged CEL event. Concer is used for thermal management of the processor
76h	P3 Therm Margin	Not a logged SEL event. Sensor is used for thermal management of the processor.
77h	P4 Therm Margin	
B0h	P1 DIMM Thrm Mrgn1	1. Check for clear and unobstructed airflow into and out of the chassis.
B1h	P1 DIMM Thrm Mrgn2	2. Ensure the SDR is programmed and correct chassis has been selected.
B2h	P2 DIMM Thrm Mrgn1	3. Ensure there are no fan failures.

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Sensor Number	Sensor Name	Next Steps
B3h	P2 DIMM Thrm Mrgn2	4. Ensure the air used to cool the system is within the thermal specifications for the system (typically below 35°C).
B4h	P3 DIMM Thrm Mrgn1	
B5h	P3 DIMM Thrm Mrgn2	
B6h	P4 DIMM Thrm Mrgn1	
B7h	P4 DIMM Thrm Mrgn2	
C8h	Agg Therm Mrgn 1	
C9h	Agg Therm Mrgn 2	
CAh	Agg Therm Mrgn 3	
CBh	Agg Therm Mrgn 4	
CCh	Agg Therm Mrgn 5	
CDh	Agg Therm Mrgn 6	
CEh	Agg Therm Mrgn 7	
CFh	Agg Therm Mrgn 8	

5.2.3 Processor Thermal Control Sensors

The BMC FW monitors the percentage of time that a processor has been operationally constrained over a given time window (nominally six seconds) due to internal thermal management algorithms engaging to reduce the temperature of the device. This monitoring is instantiated as one IPMI analog/threshold sensor per processor package.

If this is not addressed, the processor will overheat and shut down the system to protect itself from damage.

Byte	Field	Description
11	Sensor Type	01h = Temperature
12	Sensor Number	78h = Processor 1 Thermal Control % 79h = Processor 2 Thermal Control %

Table 41: Processor Thermal Control Sensors Typical Characteristics

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Byte	Field	Description
		7Ah = Processor 3 Thermal Control %
		7Bh = Processor 4 Thermal Control %
13	Event Direction and	[7] Event direction
	Event Type	0b = Assertion Event
		1b = Deassertion Event
		[6:0] Event Type = 01h (Threshold)
14	Event Data 1	[7:6] – 01b = Trigger reading in Event Data 2
		[5:4] – 01b = Trigger threshold in Event Data 3
		[3:0] – Event Triggers as described in Table 42
15	Event Data 2	Reading that triggered event
16	Event Data 3	Threshold value that triggered event

Table 42: Processor Thermal Control Sensors Event Triggers – Description

	Event Trigger	Assertion	Deassert	Description
Hex	Description	Severity	Severity	
07h	Upper non-critical going high	Degraded	ОК	The thermal margin has gone over its upper non-critical threshold.
09h	Upper critical going high	non-fatal	Degraded	The thermal margin has gone over its upper critical threshold.

5.2.3.1 Processor Thermal Control % Sensors – Next Steps

These events normally occur due to failures of the thermal solution:

- Verify heatsink is properly attached and has thermal grease.
 If the system has a heatsink fan, ensure the fan is spinning.
- 3. Check all system fans are operating properly.
- 4. Check that the air used to cool the system is within limits (typically 35°C).

5.2.4 Processor DTS Thermal Margin Sensors

Intel[®] Xeon[®] processor E5-4600/2600/2400/1600 v2 product families are incorporating a DTS-based thermal spec. This allows a much more accurate control of the thermal solution and enables lower fan speeds and lower fan power consumption. For Intel[®] Xeon[®] processor E5-4600/2600/2400/1600 product families, this requires significant BMC FW calculations to derive the sensor value. Intel[®] Xeon[®] processor E5-4600/2600/2400/1600 v2 product families are the follow-on processors to Intel[®] Xeon[®] processor E5-4600/2600/2400/1600 v2 product families are the follow-on processors to Intel[®] Xeon[®] processor E5-4600/2600/2400/1600 v2 product families are the follow-on processors to Intel[®] Xeon[®] processor E5-4600/2600/2400/1600 v2 product families are the follow-on processors to Intel[®] Xeon[®] processor E5-4600/2600/2400/1600 v2 product families. For Intel[®] Xeon[®] processor E5-4600/2600/2400/1600 v2 product families.

The main usage of this sensor is as an input to the BMC's fan control algorithms. The BMC implements this as a threshold sensor. There is one DTS sensor for each installed physical processor package. Thresholds are not set and alert generation is not enabled for these sensors.

Byte	Field	Description
11	Sensor Type	01h = Temperature
12	Sensor Number	83h = Processor 1 DTS Thermal Margin 84h = Processor 2 DTS Thermal Margin 85h = Processor 3 DTS Thermal Margin 86h = Processor 4 DTS Thermal Margin
13	Event Direction and Event Type	 [7] Event direction 0b = Assertion Event 1b = Deassertion Event [6:0] Event Type = 01h (Threshold)

Table 43: Processor DTS Thermal Margin Sensors Typical Characteristics

5.2.5 Discrete Thermal Sensors

Discrete thermal sensors do not report a temperature at all, instead they report an overheating event of some kind. For example, VRD Hot (voltage regulator is overheating) or processor Thermal Trip (the processor got so hot that its over-temperature protection was triggered and the system was shut down to prevent damage).

Byte	Field	Description
11	Sensor Type	01h = Temperature
12	Sensor Number	See Table 45
13	Event Direction and Event Type	 [7] Event direction 0b = Assertion Event 1b = Deassertion Event [6:0] Event Type = See Table 45
14	Event Data 1	 [7:6] - 00b = Unspecified Event Data 2 [5:4] - 00b = Unspecified Event Data 3 [3:0] - Event Trigger Offset as described in Table 45
15	Event Data 2	Not used
16	Event Data 3	Not used

Table 44: Discrete Thermal Sensors Typical Characteristics

Table 45: Discrete Thermal Sensors – Next Steps

Sensor	Sensor Name	Event	Event Trigger Offset		Description	Next Steps		
Number		Туре	Hex	Description				
0Dh	SSB Thermal Trip	03h	01h	State Asserted	South Side Bridge (SSB) overheated	1. Check for clear and unobstructed		
90h	P1 VRD Hot	05h	01h	Ih Limit Exceeded Processor 1 voltage regulator overheated	airflow into and out of the chassis.2. Ensure the SDR is programmed and			
91h	P2 VRD Hot				Processor 2 voltage regulator overheated	correct chassis has been selected.		
92h	P3 VRD Hot				Processor 3 voltage regulator overheated	3. Ensure there are no fan failures.		
93h	P4 VRD Hot						Processor 4 voltage regulator overheated	4. Ensure the air used for cooling the system is within the thermal
94h	P1 Mem01 VRD Hot				Processor 1 Memory 0/1 voltage regulator overheated	specifications for the system (typically below 35°C).		
95h	P1 Mem23 VRD Hot				Processor 1 Memory 2/3 voltage regulator overheated			
96h	P2 Mem01 VRD Hot				Processor 2 Memory 0/1 voltage regulator overheated			

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Sensor	Sensor Name	Event	Eve	nt Trigger Offset	Description	Next Steps
Number		Туре	Hex	Description		
97h	P2 Mem23 VRD Hot				Processor 2 Memory 2/3 voltage regulator overheated	
98h	P3 Mem01 VRD Hot				Processor 3 Memory 0/1 voltage regulator overheated	
99h	P4 Mem23 VRD Hot				Processor 3 Memory 2/3 voltage regulator overheated	
9Ah	P4 Mem01 VRD Hot				Processor 4 Memory 0/1 voltage regulator overheated	
9Bh	P4 Mem23 VRD Hot				Processor 4 Memory 2/3 voltage regulator overheated	

5.2.6 DIMM Thermal Trip Sensors

The BMC supports DIMM Thermal Trip monitoring that is instantiated as one aggregate IPMI discrete sensor per CPU. When a DIMM Thermal Trip occurs, the system hardware will automatically power down the server and the BMC will assert the sensor offset and log an event.

Byte	Field	Description
11	Sensor Type	0Ch = Memory
12	Sensor Number	C0h = Processor 1 DIMM Thermal Trip C1h = Processor 2 DIMM Thermal Trip C2h = Processor 3 DIMM Thermal Trip C3h = Processor 4 DIMM Thermal Trip
13	Event Direction and Event Type	 [7] Event direction 0b = Assertion Event 1b = Deassertion Event [6:0] Event Type = 6Fh (Sensor Specific)
14	Event Data 1	[7:6] – 00b = Unspecified Event Data 2 [5:4] – 00b = Unspecified Event Data 3

Table 46: DIMM Thermal Trip Typical Characteristics

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Byte	Field	Description
		[3:0] – Event Trigger Offset = 0A = Critical over temperature
15	Event Data 2	Not used
16	Event Data 3	Not used

5.2.6.1 DIMM Thermal Trip Sensors – Next Steps

- 1. Check for clear and unobstructed airflow into and out of the chassis.
- 2. Ensure the SDR is programmed and correct chassis has been selected.
- 3. Ensure there are no fan failures.
- 4. Ensure the air used to cool the system is within the thermal specifications for the system (typically below 35°C).

5.3 System Air Flow Monitoring Sensor

The BMC provides an IPMI sensor to report the volumetric system airflow in CFM (cubic feet per minute). The airflow in CFM is calculated based on the system fan PWM values. The specific Pulse Width Modulation (PWM or PWMs) used to determine the CFM is SDR-configurable. The relationship between PWM and CFM is based on a lookup table in an OEM SDR.

The airflow data is used in the calculation for exit air temperature monitoring. It is exposed as an IPMI sensor to allow a data center management application to access this data for use in rack-level thermal management.

This sensor is informational only and will not log events into the SEL.

6. Processor Subsystem

Intel[®] servers report multiple processor-centric sensors in the SEL.

6.1 Processor Status Sensor

The BMC provides an IPMI sensor of type processor for monitoring status information for each processor slot. If an event state (sensor offset) has been asserted, it remains asserted until one of the following happens:

- A rearm Sensor Events command is executed for the processor status sensor.
- AC or DC power cycle, system reset, or system boot occurs.

CPU Presence status is not saved across A/C power cycles and therefore will not generate a deassertion after cycling AC power.

Byte	Field	Description
11	Sensor Type	07h = Processor
12	Sensor Number	70h = Processor 1 Status 71h = Processor 2 Status 72h = Processor 3 Status 73h = Processor 4 Status
13	Event Direction and Event Type	 [7] Event direction 0b = Assertion Event 1b = Deassertion Event [6:0] Event Type = 6Fh (Sensor Specific)
14	Event Data 1	 [7:6] - 00b = Unspecified Event Data 2 [5:4] - 00b = Unspecified Event Data 3 [3:0] - Event Trigger Offset as described in Table 48
15	Event Data 2	Not used
16	Event Data 3	Not used

Table 47: Process Status	s Sensors Typica	al Characteristics
	s ochoolo i ypici	

Event Trigger Offset	Processor Status	Next Steps
0h	Internal error (IERR)	 Cross test the processors. Replace the processors depending on the results of the test.
1h	Thermal trip	 This event normally only happens due to failures of the thermal solution: Verify heatsink is properly attached and has thermal grease. If the system has a heatsink fan, ensure the fan is spinning. Check all system fans are operating properly. Check that the air used to cool the system is within limits (typically 35°C).
2h	FRB1/BIST failure	1. Cross test the processors.
3h	FRB2/Hang in POST failure	2. Replace the processors depending on the results of the test.
4h	FRB3/Processor startup/initialization failure (CPU fails to start)	
5h	Configuration error (for DMI)	
6h	SM BIOS uncorrectable CPU-complex error	
7h	Processor presence detected	Informational Event
8h	Processor disabled	1. Cross test the processors.
9h	Terminator presence detected	2. Replace the processors depending on the results of the test.

Table 48: Processor Status Sensors – Next Steps

6.2 Catastrophic Error Sensor

When the Catastrophic Error signal (CATERR#) stays asserted, it is a sign that something serious has gone wrong in the hardware. The BMC monitors this signal and reports when it stays asserted.

Byte	Field	Description
11	Sensor Type	07h = Processor
12	Sensor Number	80h
13	Event Direction and Event Type	 [7] Event direction 0b = Assertion Event 1b = Deassertion Event [6:0] Event Type = 03h (Digital Discrete)
14	Event Data 1	 [7:6] - 10b = OEM code in Event Data 2 [5:4] - 10b = OEM code in Event Data 3 [3:0] - Event Trigger Offset = 1h (State Asserted)
15	Event Data 2	Event Data 2 values as described in Table 50.
16	Event Data 3	Bitmap of the CPU that causes the system CATERR. [0]: CPU1 [1]: CPU2 [2]: CPU3 [3]: CPU4 Note: If more than one bit is set, the BMC cannot determine the source of the CATERR.

Table 49: Catastrophic Error Sensor Typical Characteristics

Table 50: Catastrophic Error Sensor – Event Data 2 Values – Next Steps

ED2	Description	Next Steps	
00h Unknown 1. Cross test the processors. 2. Replace the processors dependence		 Cross test the processors. Replace the processors depending on the results of the test. 	

Processor Subsystem

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ED2	Description	Next Steps		
01h	CATERR	 This error is typically caused by other platform components. Check for other errors near the time of the CATERR event. Verify all peripherals are plugged in and operating correctly, particularly Hard Drives, Optical Drives, and I/O. Update system firmware and drivers. 		
2h	CPU Core Error	 Cross test the processors. Replace the processors depending on the results of the test. 		
3h	MSID Mismatch	Verify the processor is supported by your baseboard. Check your boards <i>Technical Product Specification</i> (TPS).		

6.3 CPU Missing Sensor

The CPU Missing sensor is a discrete sensor reporting the processor is not installed. The most common instance of this event is due to a processor populated in the incorrect socket.

Byte	Field	Description
11	Sensor Type	07h = Processor
12	Sensor Number	82h
13	Event Direction and Event Type	 [7] Event direction 0b = Assertion Event 1b = Deassertion Event [6:0] Event Type = 6Fh (Sensor Specific)
14	Event Data 1	 [7:6] - 00b = Unspecified Event Data 2 [5:4] - 00b = Unspecified Event Data 3 [3:0] - Event Trigger Offset = 1h (State Asserted)
15	Event Data 2	Not used
16	Event Data 3	Not used

Table 51: CPU Missing Sensor Typical Characteristics

6.3.1 CPU Missing Sensor – Next Steps

Verify the processor is installed in the correct slot.

6.4 Quick Path Interconnect Sensors

The Intel[®] Quick Path Interconnect (QPI) bus on Intel[®] EPSD Boards Based on Intel[®] Xeon[®] Processor E5-4600/2600/2400/1600/1400 Product Families is the interconnect between processors.

The QPI Link Width Reduced sensor is used by the BIOS POST to report when the link width has been reduced. Therefore the Generator ID will be 01h.

The QPI Error sensors are reported by the BIOS SMI Handler to the BMC so the Generator ID will be 33h.

6.4.1 QPI Link Width Reduced Sensor

BIOS POST has reduced the QPI Link Width because of an error condition seen during initialization.

Byte	Field	Description
8	Generator ID	0001h = BIOS POST
9		
11	Sensor Type	13h = Critical Interrupt
12	Sensor Number	09h
13	Event Direction and Event Type	 [7] Event direction 0b = Assertion Event 1b = Deassertion Event [6:0] Event Type = 77h (OEM Discrete)
14	Event Data 1	 [7:6] – 10b = OEM code in Event Data 2 [5:4] – 00b = Unspecified Event Data 3 [3:0] – Event Trigger Offset

Table 52: QPI Link Width Reduced Sensor Typical Characteristics

Byte	Field	Description
		1h = Reduced to ½ width
		2h = Reduced to ¼ width
15	Event Data 2	0-3 = CPU1-4
16	Event Data 3	Not used

6.4.1.1 QPI Link Width Reduced Sensor – Next Steps

If the error continues:

- 1. Check the processor is installed correctly.
- 2. Inspect the socket for bent pins.
- 3. Cross test the processor. If the issue remains with the processor socket, replace the main board, otherwise the processor.

6.4.2 QPI Correctable Error Sensor

The system detected an error and corrected it. This is an informational event.

Table 53: QPI Correctable Error Sensor Typical Characteristics

Byte	Field	Description
8 9	Generator ID	0033h = BIOS SMI Handler
11	Sensor Type	13h = Critical Interrupt
12	Sensor Number	06h
13	Event Direction and Event Type	 [7] Event direction 0b = Assertion Event 1b = Deassertion Event [6:0] Event Type = 72h (OEM Discrete)
14	Event Data 1	 [7:6] - 10b = OEM code in Event Data 2 [5:4] - 00b = Unspecified Event Data 3 [3:0] - Event Trigger Offset = Reserved

Byte	Field	Description
15	Event Data 2	0-3 = CPU1-4
16	Event Data 3	Not used

6.4.2.1 QPI Correctable Error Sensor – Next Steps

This is an Informational event only. Correctable errors are acceptable and normal at a low rate of occurrence. If the error continues:

- 1. Check the processor is installed correctly.
- 2. Inspect the socket for bent pins.
- 3. Cross test the processor. If the issue remains with the processor socket, replace the main board, otherwise the processor.

6.4.3 QPI Fatal Error and Fatal Error #2

The system detected a QPI fatal or non-recoverable error. This is a fatal error.

Byte	Field	Description
8	Generator ID	0033h = BIOS SMI Handler
9		
11	Sensor Type	13h = Critical Interrupt
12	Sensor Number	07h
13	Event Direction and Event Type	 [7] Event direction 0b = Assertion Event 1b = Deassertion Event [6:0] Event Type = 73h (OEM Discrete)
14	Event Data 1	 [7:6] - 10b = OEM code in Event Data 2 [5:4] - 00b = Unspecified Event Data 3 [3:0] - Event Trigger Offset 0h = Link Layer Uncorrectable ECC Error 1h = Protocol Layer Poisoned Packet Reception Error

Table 54: QPI Fatal Error Sensor Typical Characteristics

Processor Subsystem

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Byte	Field	Description	
		2h = Link/PHY Init Failure with resultant degradation in link width	
		3h = PHY Layer detected drift buffer alarm	
		4h = PHY detected latency buffer rollover	
		5h = PHY Init Failure	
		6h = Link Layer generic control error (buffer overflow/underflow, credit underflow and so on)	
		7h = Parity error in link or PHY layer	
		8h = Protocol layer timeout detected	
		9h = Protocol layer failed response	
		Ah = Protocol layer illegal packet field, target Node ID Error, and so on	
		Bh = Protocol Layer Queue/table overflow/underflow	
		Ch = Viral Error	
		Dh = Protocol Layer parity error	
		Eh = Routing Table Error	
		Fh = (unused) = Reserved	
15	Event Data 2	0-3 = CPU1-4	
16	Event Data 3	Not used	

The QPI Fatal Error #2 is a continuation of QPI Fatal Error.

Table 55: QPI Fatal #2 Error Sensor Typical Characteristics

Byte	Field	Description
8	Generator ID	0033h = BIOS SMI Handler
9		
11	Sensor Type	13h = Critical Interrupt
12	Sensor Number	17h
13	Event Direction and Event Type	 [7] Event direction 0b = Assertion Event 1b = Deassertion Event [6:0] Event Type = 74h (OEM Discrete)
14	Event Data 1	[7:6] – 10b = OEM code in Event Data 2

Processor Subsystem

Byte	Field	Description	
		[5:4] – 00b = Unspecified Event Data 3	
		[3:0] – Event Trigger Offset	
		0h = Illegal inbound request	
		1h = IIO Write Cache Uncorrectable Data ECC Error	
		2h = IIO CSR crossing 32-bit boundary Error	
		3h = IIO Received XPF physical/logical redirect interrupt inbound	
		4h = IIO Illegal SAD or Illegal or non-existent address or memory	
		5h = IIO Write Cache Coherency Violation	
15	Event Data 2	0-3 = CPU1-4	
16	Event Data 3	Not used	

6.4.3.1 QPI Fatal Error and Fatal Error #2 – Next Steps

This is an Informational event only. Correctable errors are acceptable and normal at a low rate of occurrence. If the error continues:

- 1. Check the processor is installed correctly.
- 2. Inspect the socket for bent pins.
- 3. Cross test the processor. If the issue remains with the processor socket, replace the main board, otherwise the processor.

6.5 Processor ERR2 Timeout Sensor

The BMC supports an ERR2 Timeout Sensor (1 per CPU) that asserts if a CPU's ERR2 signal has been asserted for longer than a fixed time period (> 90 seconds). ERR[2] is a processor signal that indicates when the IIO (Integrated IO module in the processor) has a fatal error which could not be communicated to the core to trigger SMI. ERR[2] events are fatal error conditions, where the BIOS and OS will attempt to gracefully handle error, but may not always do so reliably. A continuously asserted ERR2 signal is an indication that the BIOS cannot service the condition that caused the error. This is usually because that condition prevents the BIOS from running.

When an ERR2 timeout occurs, the BMC asserts/deasserts the ERR2 Timeout Sensor, and logs a SEL event for that sensor. The default behavior for BMC core firmware is to initiate a system reset upon detection of an ERR2 timeout. The BIOS setup utility provides an option to disable or enable system reset by the BMC on detection of this condition.

Byte	Field	Description
11	Sensor Type	07h = Processor
12	Sensor Number	7Ch = Processor 1 ERR2 Timeout 7Dh = Processor 2 ERR2 Timeout 7Eh = Processor 3 ERR2 Timeout 7Fh = Processor 4 ERR2 Timeout
13	Event Direction and Event Type	 [7] Event direction 0b = Assertion Event 1b = Deassertion Event [6:0] Event Type = 03h ("digital" discrete)
14	Event Data 1	 [7:6] - 00b = Unspecified Event Data 2 [5:4] - 00b = Unspecified Event Data 3 [3:0] - Event Trigger Offset = 1h (State Asserted)
15	Event Data 2	Not used
16	Event Data 3	Not used

Table 56: Processor ERR2 Timeout Sensor Typical Characteristics

6.5.1 Processor ERR2 Timeout – Next Steps

- 1. Check the SEL for any other events around the time of the failure.
- Take note of all IPMI activity that was occurring around the time of the failure. Capture a System BMC Debug Log as soon as you can after experiencing this failure. This log can be captured from the Integrated BMC Web Console or by using the Intel[®] Syscfg utility (syscfg /sbmcdl private filename.zip). Send the log file to your system manufacturer or Intel representative for failure analysis.

6.6 Processor MSID Mismatch Sensor

The BMC supports a *MSID Mismatch* sensor for monitoring for the fault condition that will occur if there is a power rating incompatibility between a baseboard and a processor.

The sensor is rearmed on power-on (AC or DC power on transitions).

Byte	Field	Description
11	Sensor Type	07h = Processor
12	Sensor Number	 81h = Processor 1 MSID Mismatch 87h = Processor 2 MSID Mismatch 88h = Processor 3 MSID Mismatch 89h = Processor 4 MSID Mismatch
13	Event Direction and Event Type	 [7] Event direction 0b = Assertion Event 1b = Deassertion Event [6:0] Event Type = 03h ("digital" discrete)
14	Event Data 1	 [7:6] - 00b = Unspecified Event Data 2 [5:4] - 00b = Unspecified Event Data 3 [3:0] - Event Trigger Offset = 1h (State Asserted)
15	Event Data 2	Not used
16	Event Data 3	Not used

Table 57: Processor MSID Mismatch Sensor Typical Characteristics

6.6.1 Processor MSID Mismatch Sensor – Next Steps

Verify the processor is supported by your baseboard. Check your boards Technical Product Specification (TPS).

7. Memory Subsystem

Intel[®] servers report memory errors, status, and configuration in the SEL.

7.1 Memory RAS Configuration Status

A Memory RAS Configuration Status event is logged after an AC power-on occurs, only if any RAS Mode is currently configured, and only if RAS Mode is successfully initiated.

This is to make sure that there is a record in the SEL telling what the RAS Mode was at the time that the system started up. This is only logged after AC power-on, not DC power-on.

The Memory RAS Configuration Status Sensor is also used to log an event during POST whenever there is a RAS configuration error. This is a case where a RAS Mode has been selected but when the system boots, the memory configuration cannot support the RAS Mode. The memory configuration fails, and operates in Independent Channel Mode.

In the SEL record logged, the ED1 Offset value is "RAS Configuration Disabled", and ED3 contains the RAS Mode that is currently selected but could not be configured. ED2 gives the reason for the RAS configuration failure – at present, only two "RAS Configuration Error Type" values are implemented:

- 0 = None This is used for an AC power-on log record when the RAS configuration is successfully configured.
- 3 = Invalid DIMM Configuration for RAS Mode The installed DIMM configuration cannot support the currently selected RAS Mode. This may be due to DIMMs that have failed or been disabled, so when this reason has been logged, the user should check the preceding SEL events to see whether there are DIMM error events.

Byte	Field	Description
8	Generator ID	0001h = BIOS POST
9		
11	Sensor Type	0ch = Memory
12	Sensor Number	02h

Table 58: Memory RAS Configuration Status Sensor Typical Characteristics

Memory Subsystem

Byte	Field	Description
13	Event Direction and Event Type	 [7] Event direction 0b = Assertion Event 1b = Deassertion Event [6:0] Event Type = 09h (digital Discrete)
14	Event Data 1	 [7:6] - 10b = OEM code in Event Data 2 [5:4] - 10b = OEM code in Event Data 3 [3:0] - Event Trigger Offset as described in Table 59
15	Event Data 2	RAS Configuration Error Type [7:4] = Reserved [3:0] = Configuration Error 0 = None 3 = Invalid DIMM Configuration for RAS Mode All other values are reserved.
16	Event Data 3	RAS Mode Configured [7:4] = Reserved [3:0] = RAS Mode Oh = None (Independent Channel Mode) 1h = Mirroring Mode 2h = Lockstep Mode 4h = Rank Sparing Mode

Table 59: Memory RAS Configuration Status Sensor – Event Trigger Offset – Next Steps

	Event Trigger Offset	Description	Next Steps	
Hex	Description			
01h	RAS configuration enabled.	User enabled mirrored channel mode in setup.	Informational event only.	
00h	RAS configuration disabled.	Mirrored channel mode is disabled (either in setup or due to unavailability of memory at post, in which case post error 8500 is also logged).	 If this event is accompanied by a post error 8500, there was a problem applying the mirroring configuration to the memory. Check for other errors related to the memory and troubleshoot accordingly. If there is no post error, mirror mode was simply disabled in BIOS setup and this should be considered informational only. 	

7.2 Memory RAS Mode Select

Memory RAS Mode Select events are logged to record changes in RAS Mode.

When a RAS Mode selection is made that changes the RAS Mode (including selecting a RAS Mode from or to Independent Channel Mode), that change is logged to SEL in a Memory RAS Mode Select event message, which records the previous RAS Mode (from) and the newly selected RAS Mode (to). The event also includes an Offset value in ED1 which indicates whether the mode change left the system with a RAS Mode active (Enabled), or not (Disabled – Independent Channel Mode selected). This sensor provides the Spare Channel mode RAS Configuration status. Memory RAS Mode Select is an informational event.

Byte	Field	Description
8 9	Generator ID	0001h = BIOS POST
11	Sensor Type	0ch = Memory
12	Sensor Number	12h
13	Event Direction and Event Type	 [7] Event direction 0b = Assertion Event 1b = Deassertion Event [6:0] Event Type = 09h (digital Discrete)
14	Event Data 1	 [7:6] - 10b = OEM code in Event Data 2 [5:4] - 10b = OEM code in Event Data 3 [3:0] - Event Trigger Offset 0h = RAS Configuration Disabled 1h = RAS Configuration Enabled
15	Event Data 2	Prior RAS Mode [7:4] = Reserved [3:0] = RAS Mode Oh = None (Independent Channel Mode) 1h = Mirroring Mode 2h = Lockstep Mode 4h = Rank Sparing Mode

Table 60: Memory RAS Mode Select Sensor Typical Characteristics

Memory Subsystem

-			
Byte	te Field Description		
16	Event Data 3	Selected RAS Mode	
		[7:4] = Reserved	
		[3:0] = RAS Mode	
		0h = None (Independent Channel Mode)	
		1h = Mirroring Mode	
		2h = Lockstep Mode	
		4h = Rank Sparing Mode	

7.3 Mirroring Redundancy State

Mirroring Mode protects memory data by full redundancy – keeping complete copies of all data on both channels of a Mirroring Domain (channel pair). If an Uncorrectable Error, which is normally fatal, occurs on one channel of a pair, and the other channel is still intact and operational, then the Uncorrectable Error is "demoted" to a Correctable Error, and the failed channel is disabled. Because the Mirror Domain is no longer redundant, a Mirroring Redundancy State SEL Event is logged.

Byte	Field	Description	
8	Generator ID	0033h = BIOS SMI Handler	
9			
11	Sensor Type	0ch = Memory	
12	Sensor Number	01h	
13	Event Direction and Event Type	 [7] Event direction 0b = Assertion Event 1b = Deassertion Event [6:0] Event Type = 0Bh (Generic Discrete) 	
14	Event Data 1	 [7:6] - 10b = OEM code in Event Data 2 [5:4] - 10b = OEM code in Event Data 3 [3:0] - Event Trigger Offset 0h = Fully Redundant 2h = Redundancy Degraded 	

Table 61: Mirroring Redundancy State Sensor Typical Characteristics

Byte	Field	Description
15	Event Data 2 Location [7:4] = Mirroring Domain 0-1 = Channel Pair for Soc [3:2] = Reserved [1:0] = Rank on DIMM 0-3 = Rank Number	
16	Event Data 3	Location [7:5] = Socket ID 0-3 = CPU1-4 [4:3] = Channel 0-3 = Channel A-D for Socket [2:0] = DIMM 0-2 = DIMM 1-3 on Channel

7.3.1 Mirroring Redundancy State Sensor – Next Steps

This event is accompanied by memory errors indicating the source of the issue. Troubleshoot accordingly (probably replace affected DIMM).

For boards with DIMM Fault LEDs, the appropriate Fault LED is lit to indicate which DIMM was the source of the error triggering the Mirroring Failover action, that is, the failing DIMM.

7.4 Sparing Redundancy State

Rank Sparing Mode is a Memory RAS configuration option that reserves one memory rank per channel as a "spare rank". If any rank on a given channel experiences enough Correctable ECC Errors to cross the Correctable Error Threshold, the data in that rank is copied to the spare rank, and then the spare rank is mapped into the memory array to replace the failing rank.

Rank Sparing Mode protects memory data by reserving a "Spare Rank" on each channel that has memory installed on it. If a Correctable Error Threshold event occurs, the data from the failing rank is copied to the Spare Rank on the same channel, and the failing DIMM is disabled. Because the Sparing Domain is no longer redundant, a Sparing Redundancy State SEL Event is logged.

Memory Subsystem

Byte	Field	Description	
8 9	Generator ID	0033h = BIOS SMI Handler	
11	Sensor Type	0ch = Memory	
12	Sensor Number	11h	
13	Event Direction and Event Type	 [7] Event direction 0b = Assertion Event 1b = Deassertion Event [6:0] Event Type = 0Bh (Generic Discrete) 	
14	Event Data 1	 [7:6] - 10b = OEM code in Event Data 2 [5:4] - 10b = OEM code in Event Data 3 [3:0] - Event Trigger Offset 0h = Fully Redundant 2h = Redundancy Degraded 	
15	Event Data 2	Location [7:4] = Sparing Domain 0-3 = Channel A-D for Socket [3:2] = Reserved [1:0] = Rank on DIMM 0-3 = Rank Number	
16	Event Data 3	Location [7:5]= Socket ID 0-3 = CPU1-4 [4:3] = Channel 0-3 = Channel A-D for Socket [2:0] = DIMM 0-2 = DIMM 1-3 on Channel	

Table 62: Sparing Redundancy State Sensor Typical Characteristics

7.4.1 Sparing Redundancy State Sensor – Next Steps

This event is accompanied by memory errors indicating the source of the issue. Troubleshoot accordingly (probably replace affected DIMM).

For boards with DIMM Fault LEDs, the appropriate Fault LED is lit to indicate which DIMM was the source of the error triggering the Mirroring Failover action, that is, the failing DIMM.

7.5 ECC and Address Parity

- 1. Memory data errors are logged as correctable or uncorrectable.
- 2. Uncorrectable errors are fatal.
- 3. Memory addresses are protected with parity bits and a parity error is logged. This is a fatal error.

7.5.1 Memory Correctable and Uncorrectable ECC Error

ECC errors are divided into Uncorrectable ECC Errors and Correctable ECC Errors. A "Correctable ECC Error" actually represents a threshold overflow. More Correctable Errors are detected at the memory controller level for a given DIMM within a given timeframe. In both cases, the error can be narrowed down to particular DIMM(s). The BIOS SMI error handler uses this information to log the data to the BMC SEL and identify the failing DIMM module.

Byte	Field	Description
8	Generator ID	0033h = BIOS SMI Handler
9		
11	Sensor Type	0ch = Memory
12	Sensor Number	02h
13	Event Direction and Event Type	 [7] Event direction 0b = Assertion Event 1b = Deassertion Event [6:0] Event Type = 6Fh (Sensor Specific)
14	Event Data 1	[7:6] – 10b = OEM code in Event Data 2

Table 63: Correctable and Uncorrectable ECC Error Sensor Typical Characteristics

Memory Subsystem

Byte	Field	Description
		[5:4] – 10b = OEM code in Event Data 3
		[3:0] – Event Trigger Offset as described in Table 64
15	Event Data 2	[7:2] – Reserved. Set to 0.
		[1:0] – Rank on DIMM
		0-3 = Rank number
16	Event Data 3	[7:5] – Socket ID
		0-3 = CPU1-4
		[4:3] –Channel
		0-3 = Chan A-D for Socket
		[2:0] DIMM
		0-2 = DIMM 1-3 on Channel

Table 64: Correctable and Uncorrectable ECC Error Sensor Event Trigger Offset – Next Steps

E١	vent Trigger Offset	Description	Next Steps
Hex	Description		
01h	Uncorrectable ECC Error	An uncorrectable (multi-bit) ECC error has occurred. This is a fatal issue that will typically lead to an OS crash (unless memory has been configured in a RAS mode). The system will generate a CATERR# (catastrophic error) and an MCE (Machine Check Exception Error). While the error may be due to a failing DRAM chip on the DIMM, it can also be cause by incorrect seating or improper contact between socket and DIMM, or by bent pins in the processor socket.	 If needed, decode DIMM location from hex version of SEL. Verify the DIMM is seated properly. Examine gold fingers on edge of the DIMM to verify contacts are clean. Inspect the processor socket this DIMM is connected to for bent pins, and if found, replace the board. Consider replacing the DIMM as a preventative measure. For multiple occurrences, replace the DIMM.
00h	Correctable ECC Error threshold reached	There have been too many (10 or more) correctable ECC errors for this particular DIMM since last boot. This event in itself does not pose any direct problems because the ECC errors are still being corrected. Depending on the RAS configuration of the memory, the IMC may take the affected DIMM offline.	 Even though this event doesn't immediately lead to problems, it can indicate one of the DIMM modules is slowly failing. If this error occurs more than once: 1. If needed, decode DIMM location from hex version of SEL. 2. Verify the DIMM is seated properly. 3. Examine gold fingers on edge of the DIMM to verify contacts are clean. 4. Inspect the processor socket this DIMM is connected to for bent pins, and if found, replace the board.

Memory Subsystem

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Event Trigger Offset		Description		Next Steps
Hex	Description			
			5.	Consider replacing the DIMM as a preventative measure. For multiple occurrences, replace the DIMM.

7.5.2 Memory Address Parity Error

Address Parity errors are errors detected in the memory addressing hardware. Because these affect the addressing of memory contents, they can potentially lead to the same sort of failures as ECC errors. They are logged as a distinct type of error because they affect memory addressing rather than memory contents, but otherwise they are treated exactly the same as Uncorrectable ECC Errors. Address Parity errors are logged to the BMC SEL, with Event Data to identify the failing address by channel and DIMM to the extent that it is possible to do so.

Table 65: Address Parity Error Sensor Typical Characteristics

Byte	Field	Description
8 9	Generator ID	0033h = BIOS SMI Handler
11	Sensor Type	0ch = Memory
12	Sensor Number	13h
13	Event Direction and Event Type	 [7] Event direction 0b = Assertion Event 1b = Deassertion Event [6:0] Event Type = 6Fh (Sensor Specific)
14	Event Data 1	 [7:6] - 10b = OEM code in Event Data 2 [5:4] - 10b = OEM code in Event Data 3 [3:0] - Event Trigger Offset = 2h
15	Event Data 2	 [7:5] – Reserved. Set to 0. [4] – Channel Information Validity Check: 0b = Channel Number in Event Data 3 Bits[4:3] is not valid 1b = Channel Number in Event Data 3 Bits[4:3] is valid [3] – DIMM Information Validity Check: 0b = DIMM Slot ID in Event Data 3 Bits[2:0] is not valid

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Byte	Field	Description	
		1b = DIMM Slot ID in Event Data 3 Bits[2:0] is valid	
		[2:0] – Error Type:	
		000b = Parity Error Type not known	
		001b = Data Parity Error (not used)	
		010b = Address Parity Error	
		All other values are reserved.	
16	Event Data 3	[7:5] – Indicates the Processor Socket to which the DDR3 DIMM having the ECC error is attached:	
		0-3 = CPU1-4	
		All other values are reserved.	
		[4:3] – Channel Number (if valid) on which the Parity Error occurred. This value will be indeterminate and should be ignored if ED2 Bit [4] is 0b.	
		00b = Channel A	
		01b = Channel B	
		10b = Channel C	
		11b = Channel D	
		[2:0] – DIMM Slot ID (if valid) of the specific DIMM that was involved in the transaction that led to the parity error. This value will be indeterminate and should be ignored if ED2 Bit [3] is 0b.	
		000b = DIMM Socket 1	
		001b = DIMM Socket 2	
		010b = DIMM Socket 3	
		All other values are reserved.	

7.5.2.1 Memory Address Parity Error Sensor – Next Steps

These are bit errors that are detected in the memory addressing hardware. An Address Parity Error implies that the memory address transmitted to the DIMM addressing circuitry has been compromised, and data read or written is compromised in turn. An Address Parity Error is logged as such in SEL but in all other ways is treated the same as an Uncorrectable ECC Error.

While the error may be due to a failing DRAM chip on the DIMM, it can also be cause by incorrect seating or improper contact between the socket and DIMM, or by the bent pins in the processor socket.

- 1. If needed, decode DIMM location from hex version of SEL.
- 2. Verify the DIMM is seated properly.
- 3. Examine gold fingers on edge of the DIMM to verify contacts are clean.

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- 4. Inspect the processor socket this DIMM is connected to for bent pins, and if found, replace the board.
- 5. Consider replacing the DIMM as a preventative measure. For multiple occurrences, replace the DIMM.

8. PCI Express* and Legacy PCI Subsystem

The *PCI Express** (*PCIe*) Specification defines standard error types under the Advanced Error Reporting (AER) capabilities. The BIOS logs AER events into the SEL.

The Legacy PCI Specification error types are PERR and SERR. These errors are supported and logged into the SEL.

8.1 PCI Express* Errors

PCIe error events are either correctable (informational event) or fatal. In both cases information is logged to help identify the source of the PCIe error and the bus, device, and function is included in the extended data fields. The PCIe devices are mapped in the operating system by bus, device, and function. Each device is uniquely identified by the bus, device, and function. PCIe device information can be found in the operating system.

8.1.1 Legacy PCI Errors

Legacy PCI errors include PERR and SERR; both are fatal errors.

Byte	Field	Description
8 9	Generator ID	0033h = BIOS SMI Handler
11	Sensor Type	13h = Critical Interrupt
12	Sensor Number	03h
13	Event Direction and Event Type	 [7] Event direction 0b = Assertion Event 1b = Deassertion Event [6:0] Event Type = 6Fh (Sensor Specific)
14	Event Data 1	 [7:6] - 10b = OEM code in Event Data 2 [5:4] - 10b = OEM code in Event Data 3 [3:0] - Event Trigger Offset

Table 66: Legacy PCI Error Sensor Typical Characteristics

Byte	Field	Description
		4h = PCI PERR
		5h = PCI SERR
15	Event Data 2	PCI Bus number
16	Event Data 3	[7:3] – PCI Device number [2:0] – PCI Function number

8.1.1.1 Legacy PCI Error Sensor – Next Steps

- 1. Decode the bus, device, and function to identify the card.
- 2. If this is an add-in card:
 - a. Verify the card is inserted properly.
 - b. Install the card in another slot and check whether the error follows the card or stays with the slot.
 - c. Update all firmware and drivers, including non-Intel components.
- 3. If this is an on-board device:
 - a. Update all BIOS, firmware, and drivers.
 - b. Replace the board.

8.1.2 PCI Express* Fatal Errors and Fatal Error #2

When a PCI Express* fatal error is reported to the BIOS SMI handler, it will record the error using the following format.

Byte	Field	Description
8 9	Generator ID	0033h = BIOS SMI Handler
11	Sensor Type	13h = Critical Interrupt
12	Sensor Number	04h
13	Event Direction and Event Type	 [7] Event direction 0b = Assertion Event 1b = Deassertion Event [6:0] Event Type = 70h (OEM Specific)

Table 67: PCI Express* Fatal Error Sensor Typical Characteristics

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Byte	Field	Description
14	Event Data 1	[7:6] – 10b = OEM code in Event Data 2 [5:4] – 10b = OEM code in Event Data 3 [3:0] – Event Trigger 0h = Data Link Layer Protocol Error 1h = Surprise Link Down Error 2h = Completer Abort 3h = Unsupported Request 4h = Poisoned TLP 5h = Flow Control Protocol 6h = Completion Timeout 7h = Receiver Buffer Overflow 8h = ACS Violation 9h = Malformed TLP Ah = ECRC Error Bh = Received Fatal Message From Downstream Ch = Unexpected Completion Dh = Received ERR_NONFATAL Message Eh = Uncorrectable Internal
15	Event Data 2	Fh = MC Blocked TLP PCI Bus number
16	Event Data 3	[7:3] – PCI Device number [2:0] – PCI Function number

The PCI Express* Fatal Error #2 is a continuation of the PCI Express* Fatal Error.

Table 68: PCI Express* Fatal Error #2 Sensor Typical Characteristics

Byte	Field	Description
8 9	Generator ID	0033h = BIOS SMI Handler
11	Sensor Type	13h = Critical Interrupt

Byte	Field	Description
12	Sensor Number	14h
13	Event Direction and Event Type	 [7] Event direction 0b = Assertion Event 1b = Deassertion Event [6:0] Event Type = 76h (OEM Specific)
14	Event Data 1	 [7:6] - 10b = OEM code in Event Data 2 [5:4] - 10b = OEM code in Event Data 3 [3:0] - Event Trigger Offset 0h = Atomic Egress Blocked 1h = TLP Prefix Blocked Fh = Unspecified Non-AER Fatal Error
15	Event Data 2	PCI Bus number
16	Event Data 3	[7:3] – PCI Device number [2:0] – PCI Function number

8.1.2.1 PCI Express* Fatal Error and Fatal Error #2 Sensor – Next Steps

- 1. Decode the bus, device, and function to identify the card.
- 2. If this is an add-in card:
 - a. Verify the card is inserted properly.
 - b. Install the card in another slot and check whether the error follows the card or stays with the slot.
 - c. Update all firmware and drivers, including non-Intel components.
- 3. If this is an on-board device:
 - a. Update all BIOS, firmware, and drivers.
 - b. Replace the board.

8.1.3 PCI Express* Correctable Errors

When a PCI Express* correctable error is reported to the BIOS SMI handler, it will record the error using the following format.

Byte	Field	Description
8 9	Generator ID	0033h = BIOS SMI Handler
11	Sensor Type	13h = Critical Interrupt
12	Sensor Number	05h
13	Event Direction and Event Type	 [7] Event direction 0b = Assertion Event 1b = Deassertion Event [6:0] Event Type = 71h (OEM Specific)
14	Event Data 1	 [7:6] - 10b = OEM code in Event Data 2 [5:4] - 10b = OEM code in Event Data 3 [3:0] - Event Trigger Offset 0h = Receiver Error 1h = Bad DLLP 2h = Bad TLP 3h = Replay Num Rollover 4h = Replay Timer timeout 5h = Advisory Non-fatal 6h = Link BW Changed 7h = Correctable Internal 8h = Header Log Overflow Fh = Unspecified Non-AER Correctable Error
15	Event Data 2	PCI Bus number
16	Event Data 3	[7:3] – PCI Device number [2:0] – PCI Function number

Table 69: PCI Express* Correctable Error Sensor Typical Characteristics

8.1.3.1 PCI Express* Correctable Error Sensor – Next Steps

This is an informational event only. Correctable errors are acceptable and normal at a low rate of occurrence. If the error continues:

- 1. Decode the bus, device, and function to identify the card.
- 2. If this is an add-in card:
 - a. Verify the card is inserted properly.
 - b. Install the card in another slot and check whether the error follows the card or stays with the slot.
 - c. Update all firmware and drivers, including non-Intel components.

3. If this is an on-board device:

- a. Update all BIOS, firmware, and drivers.
- b. Replace the board.

9. System BIOS Events

There are a number of events that are owned by the system BIOS. These events can occur during Power On Self Test (POST) or when coming out of a sleep state. Not all of these events signify errors. Some events are described in other chapters in this document (for example, memory events).

9.1 System Events

These events can occur during POST or when coming out of a sleep state. These are informational events only.

- 1. When logging events during BIOS POST uses generator ID 0001h.
- 2. When logging events during BIOS SMI Handler uses generator ID 0033h.

9.1.1 System Boot

At the end of POST, just before the actual OS boot occurs, a System Boot Event is logged. This basically serves to mark the transition of control from completed POST to OS Loader. It is an informational only event.

9.1.2 Timestamp Clock Synchronization

These events are used when the time between the BIOS and the BMC is synchronized. Two events are logged. The BIOS does the first one to send the time synch message to the BMC for synchronization, and the timestamp that message gets is unknown, that is, the timestamp in the log can be anything because it gets the "before" timestamp.

So the BIOS sends a second time synch message to get a "baseline" correct timestamp in the log. That is the "starting time".

For example, say that the time the BMC has is March 1, 2011 21:00. The BIOS time synch updates that to the same date, 21:20 (the BMC was running behind). Without that second time synch message, you don't know that the log time jumped ahead, and when you get the next log message it looks like there was a 20-min delay during the boot for some unknown reasons.

Without that second time synch message, the time span to the next logged message is indeterminate. With the second time synch as a baseline, the following log timestamps are always determinate.

The timestamp clock synchronization is run and the events are logged by the BIOS POST every time the system boots. In addition during the shutdown from some Operating Systems the BIOS SMI Handler is called to run timestamp clock synchronization and log the events.

Byte	Field	Description
8	Generator ID	 0001h = BIOS POST
9		 0033h = BIOS SMI Handler
11	Sensor Type	12h = System Event
12	Sensor Number	83h
13	Event Direction and Event Type	 [7] Event direction 0b = Assertion Event 1b = Deassertion Event [6:0] Event Type = 6Fh (Sensor Specific)
14	Event Data 1	 [7:6] - 00b = Unspecified Event Data 2 [5:4] - 00b = Unspecified Event Data 3 [3:0] - Event Trigger Offset 01h = System Boot 05h = Timestamp Clock Synchronization
15	Event Data 2	For Event Trigger Offset 05h only (Timestamp Clock Synchronization) 00h = 1st in pair 80h = 2nd in pair
16	Event Data 3	Not used

Table 70: System Event Sensor Typical Characteristics

9.2 System Firmware Progress (Formerly Post Error)

The BIOS logs any POST errors to the SEL. The 2-byte POST code gets logged in the ED2 and ED3 bytes in the SEL entry. This event will be logged every time a POST error is displayed. Even though this event indicates an error, it may not be a fatal error. If this is a serious error, there will typically also be a corresponding SEL entry logged for whatever was the cause of the error – this event may contain more information about what happened than the POST error event.

Byte	Field	Description
8	Generator ID	0001h = BIOS POST
9		
11	Sensor Type	0Fh = System Firmware Progress (formerly POST Error)
12	Sensor Number	06h
13	Event Direction and Event Type	 [7] Event direction 0b = Assertion Event 1b = Deassertion Event [6:0] Event Type = 6Fh (Sensor Specific)
14	Event Data 1	 [7:6] – 10b = OEM code in Event Data 2 [5:4] – 10b = OEM code in Event Data 3 [3:0] – Event Trigger Offset = 0h
15	Event Data 2	Low Byte of POST Error Code
16	Event Data 3	High Byte of POST Error Code

Table 71: POST Error Sensor Typic	cal Characteristics
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9.2.1 System Firmware Progress (Formerly Post Error) – Next Steps

See the following table for POST Error Codes.

0012System RTC date/time not set0048Password check failed0140PCI component encountered a PERR error0141PCI resource conflict0146PCI out of resources error0191Processor core/thread count mismatch detected0192Processor cache size mismatch detected0194Processor family mismatch detected0195Processor Intel(R) QPI link frequencies unable to sync0196Processor frequencies unable to synchronize	Fatal Fatal
0140PCI component encountered a PERR error0141PCI resource conflict0146PCI out of resources error0191Processor core/thread count mismatch detected0192Processor cache size mismatch detected0194Processor family mismatch detected0195Processor Intel(R) QPI link frequencies unable to symptotic0196Processor model mismatch detected	Major Major Major Fatal Fatal Fatal chronize Fatal Fatal Fatal Fatal Fatal
0141 PCI resource conflict 0146 PCI out of resources error 0191 Processor core/thread count mismatch detected 0192 Processor cache size mismatch detected 0194 Processor family mismatch detected 0195 Processor Intel(R) QPI link frequencies unable to synd 0196 Processor model mismatch detected	Major Major Fatal Fatal Fatal chronize Fatal Fatal Fatal Fatal Fatal
0146PCI out of resources error0191Processor core/thread count mismatch detected0192Processor cache size mismatch detected0194Processor family mismatch detected0195Processor Intel(R) QPI link frequencies unable to sync0196Processor model mismatch detected	Major Fatal Fatal Fatal chronize Fatal Fatal Fatal Fatal
0191 Processor core/thread count mismatch detected 0192 Processor cache size mismatch detected 0194 Processor family mismatch detected 0195 Processor Intel(R) QPI link frequencies unable to symptom 0196 Processor model mismatch detected	Fatal Fatal Fatal chronize Fatal Fatal Fatal Fatal
0192 Processor cache size mismatch detected 0194 Processor family mismatch detected 0195 Processor Intel(R) QPI link frequencies unable to sync 0196 Processor model mismatch detected	Fatal Fatal chronize Fatal Fatal Fatal Fatal
0194 Processor family mismatch detected 0195 Processor Intel(R) QPI link frequencies unable to symptom 0196 Processor model mismatch detected	Fatal chronize Fatal Fatal Fatal Fatal
0195 Processor Intel(R) QPI link frequencies unable to synd 0196 Processor model mismatch detected	chronize Fatal Fatal Fatal
0196 Processor model mismatch detected	Fatal Fatal
	Fatal
0107 Processor frequencies unable to synchronize	
The synchronize	Malar
5220 BIOS Settings reset to default settings	Major
5221 Passwords cleared by jumper	Major
5224 Password clear jumper is Set	Major
8130 Processor 01 disabled	Major
8131 Processor 02 disabled	Major
8132 Processor 03 disabled	Major
8133 Processor 04 disabled	Major
8160 Processor 01 unable to apply microcode update	Major
8161 Processor 02 unable to apply microcode update	Major
8162 Processor 03 unable to apply microcode update	Major
8163 Processor 04 unable to apply microcode update	Major
8170 Processor 01 failed Self Test (BIST)	Major
8171 Processor 02 failed Self Test (BIST)	Major
8172 Processor 03 failed Self Test (BIST)	Major
8173 Processor 04 failed Self Test (BIST)	Major
8180 Processor 01 microcode update not found	Minor
8181 Processor 02 microcode update not found	Minor
8182 Processor 03 microcode update not found	Minor
8183 Processor 04 microcode update not found	Minor

Table 72: POST Error Codes

System BIOS Events

Error Code	Error Message	Response
8190	Watchdog timer failed on last boot	Major
8198	OS boot watchdog timer failure	Major
8300	Baseboard management controller failed self test	Major
8305	Hot-Swap Controller failure	Major
83A0	Management Engine (ME) failed self test	Major
83A1	Management Engine (ME) Failed to respond.	Major
84F2	Baseboard management controller failed to respond	Major
84F3	Baseboard management controller in update mode	Major
84F4	Sensor data record empty	Major
84FF	System event log full	Minor
8500	Memory component could not be configured in the selected RAS mode	Major
8501	DIMM Population Error	Major
8520	DIMM_A1 failed test/initialization	Major
8521	DIMM_A2 failed test/initialization	Major
8522	DIMM_A3 failed test/initialization	Major
8523	DIMM_B1 failed test/initialization	Major
8524	DIMM_B2 failed test/initialization	Major
8525	DIMM_B3 failed test/initialization	Major
8526	DIMM_C1 failed test/initialization	Major
8527	DIMM_C2 failed test/initialization	Major
8528	DIMM_C3 failed test/initialization	Major
8529	DIMM_D1 failed test/initialization	Major
852A	DIMM_D2 failed test/initialization	Major
852B	DIMM_D3 failed test/initialization	Major
852C	DIMM_E1 failed test/initialization	Major
852D	DIMM_E2 failed test/initialization	Major
852E	DIMM_E3 failed test/initialization	Major
852F	DIMM_F1 failed test/initialization	Major
8530	DIMM_F2 failed test/initialization	Major
8531	DIMM_F3 failed test/initialization	Major
8532	DIMM_G1 failed test/initialization	Major
8533	DIMM_G2 failed test/initialization	Major

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Error Code	Error Message	Response	
8534	DIMM_G3 failed test/initialization	Major	
8535	DIMM_H1 failed test/initialization	Major	
8536	DIMM_H2 failed test/initialization	Major	
8537	DIMM_H3 failed test/initialization	Major	
8538	DIMM_J1 failed test/initialization	Major	
8539	DIMM_J2 failed test/initialization	Major	
853A	DIMM_J3 failed test/initialization	Major	
853B	DIMM_K1 failed test/initialization	Major	
853C	DIMM_K2 failed test/initialization	Major	
853D	DIMM_K3 failed test/initialization	Major	
853E	DIMM_L1 failed test/initialization	Major	
853F (Go to 85C0)	DIMM_L2 failed test/initialization Major		
8540	DIMM_A1 disabled	Major	
8541	DIMM_A2 disabled	Major	
8542	DIMM_A3 disabled	Major	
8543	DIMM_B1 disabled		
8544	DIMM_B2 disabled	Major	
8545	DIMM_B3 disabled		
8546	DIMM_C1 disabled	Major	
8547	DIMM_C2 disabled	Major	
8548	DIMM_C3 disabled	Major	
8549	DIMM_D1 disabled	Major	
854A	DIMM_D2 disabled		
854B	DIMM_D3 disabled	Major	
854C	DIMM_E1 disabled		
854D	DIMM_E1 disabled M DIMM_E2 disabled M		
854E	DIMM_E3 disabled Majo		
854F	DIMM_F1 disabled Majo		
8550	DIMM_F2 disabled Major		
8551	DIMM_F3 disabled Ma		
8552	DIMM_G1 disabled Majo		

System BIOS Events

Error Code	Error Message	Response
8553	DIMM_G2 disabled	Major
8554	DIMM_G3 disabled	Major
8555	DIMM_H1 disabled	Major
8556	DIMM_H2 disabled	Major
8557	DIMM_H3 disabled	Major
8558	DIMM_J1 disabled	Major
8559	DIMM_J2 disabled	Major
855A	DIMM_J3 disabled	Major
855B	DIMM_K1 disabled	Major
855C	DIMM_K2 disabled	Major
855D	DIMM_K3 disabled	Major
855E	DIMM_L1 disabled	Major
855F (Go to 85D0)	DIMM_L2 disabled Major	
8560	DIMM_A1 encountered a Serial Presence Detection (SPD) failure	Major
8561	DIMM_A2 encountered a Serial Presence Detection (SPD) failure	Major
8562	DIMM_A3 encountered a Serial Presence Detection (SPD) failure	Major
8563	DIMM_B1 encountered a Serial Presence Detection (SPD) failure	Major
8564	DIMM_B2 encountered a Serial Presence Detection (SPD) failure Ma	
8565	DIMM_B3 encountered a Serial Presence Detection (SPD) failure	Major
8566	DIMM_C1 encountered a Serial Presence Detection (SPD) failure	Major
8567	DIMM_C2 encountered a Serial Presence Detection (SPD) failure	Major
8568	DIMM_C3 encountered a Serial Presence Detection (SPD) failure	Major
8569	DIMM_D1 encountered a Serial Presence Detection (SPD) failure	Major
856A	DIMM_D2 encountered a Serial Presence Detection (SPD) failure	Major
856B	DIMM_D3 encountered a Serial Presence Detection (SPD) failure Majo	
856C	DIMM_E1 encountered a Serial Presence Detection (SPD) failure Maj	
856D	DIMM_E2 encountered a Serial Presence Detection (SPD) failure Major	
856E	DIMM_E3 encountered a Serial Presence Detection (SPD) failure	Major
856F	DIMM_F1 encountered a Serial Presence Detection (SPD) failure Major	
8570	DIMM_F2 encountered a Serial Presence Detection (SPD) failure Major	
8571	DIMM_F3 encountered a Serial Presence Detection (SPD) failure Maj	

Error Code	Error Message	Response
8572	DIMM_G1 encountered a Serial Presence Detection (SPD) failure	
8573	DIMM_G2 encountered a Serial Presence Detection (SPD) failure	
8574	DIMM_G3 encountered a Serial Presence Detection (SPD) failure	
8575	DIMM_H1 encountered a Serial Presence Detection (SPD) failure	
8576	DIMM_H2 encountered a Serial Presence Detection (SPD) failure	Major
8577	DIMM_H3 encountered a Serial Presence Detection (SPD) failure	Major
8578	DIMM_J1 encountered a Serial Presence Detection (SPD) failure	Major
8579	DIMM_J2 encountered a Serial Presence Detection (SPD) failure	Major
857A	DIMM_J3 encountered a Serial Presence Detection (SPD) failure	Major
857B	DIMM_K1 encountered a Serial Presence Detection (SPD) failure	Major
857C	DIMM_K2 encountered a Serial Presence Detection (SPD) failure	Major
857D	DIMM_K3 encountered a Serial Presence Detection (SPD) failure	Major
857E	DIMM_L1 encountered a Serial Presence Detection (SPD) failure	Major
857F (Go to 85E0)	DIMM_L2 encountered a Serial Presence Detection (SPD) failure Major	
85C0	DIMM_L3 failed test/initialization	Major
85C1	DIMM_M1 failed test/initialization	
85C2	DIMM_M2 failed test/initialization M	
85C3	DIMM_M3 failed test/initialization	
85C4	DIMM_N1 failed test/initialization	
85C5	DIMM_N2 failed test/initialization	
85C6	DIMM_N3 failed test/initialization	Major
85C7	DIMM_P1 failed test/initialization	
85C8	DIMM_P2 failed test/initialization	
85C9	DIMM_P3 failed test/initialization	
85CA	DIMM_P3 failed test/initialization N DIMM_R1 failed test/initialization N	
85CB	DIMM_R2 failed test/initialization	
85CC	DIMM_R3 failed test/initialization M	
85CD	DIMM_T1 failed test/initialization Ma	
85CE	DIMM_T2 failed test/initialization Major	
85CF	DIMM_T3 failed test/initialization Ma	
85D0	DIMM_L3 disabled Mi	

System BIOS Events

Error Code	Error Message	Response
85D1	DIMM_M1 disabled	Major
85D2	DIMM_M2 disabled	Major
85D3	DIMM_M3 disabled	
85D4	DIMM_N1 disabled	
85D5	DIMM_N2 disabled	Major
85D6	DIMM_N3 disabled	Major
85D7	DIMM_P1 disabled	Major
85D8	DIMM_P2 disabled	Major
85D9	DIMM_P3 disabled	Major
85DA	DIMM_R1 disabled	Major
85DB	DIMM_R2 disabled	Major
85DC	DIMM_R3 disabled	Major
85DD	DIMM_T1 disabled	Major
85DE	DIMM_T2 disabled	Major
85DF	DIMM_T3 disabled	Major
85E0	DIMM_L3 encountered a Serial Presence Detection (SPD) failure	
85E1	DIMM_M1 encountered a Serial Presence Detection (SPD) failure	
85E2	DIMM_M2 encountered a Serial Presence Detection (SPD) failure	Major
85E3	DIMM_M3 encountered a Serial Presence Detection (SPD) failure Ma	
85E4	DIMM_N1 encountered a Serial Presence Detection (SPD) failure	Major
85E5	DIMM_N2 encountered a Serial Presence Detection (SPD) failure	Major
85E6	DIMM_N3 encountered a Serial Presence Detection (SPD) failure	Major
85E7	DIMM_P1 encountered a Serial Presence Detection (SPD) failure	Major
85E8	DIMM_P2 encountered a Serial Presence Detection (SPD) failure	
85E9	DIMM_P3 encountered a Serial Presence Detection (SPD) failure	Major
85EA	DIMM_R1 encountered a Serial Presence Detection (SPD) failure	Major
85EB	DIMM_R2 encountered a Serial Presence Detection (SPD) failure Ma	
85EC	DIMM_R3 encountered a Serial Presence Detection (SPD) failure Major	
85ED	DIMM_T1 encountered a Serial Presence Detection (SPD) failure	Major
85EE	DIMM_T2 encountered a Serial Presence Detection (SPD) failure	Major
85EF	DIMM_T3 encountered a Serial Presence Detection (SPD) failure Major	
8604	POST Reclaim of non-critical NVRAM variables	

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Error Code	Error Message	
8605	BIOS Settings are corrupted Ma	
8606	NVRAM variable space was corrupted and has been reinitialized Ma	
92A3	Serial port component was not detected	Major
92A9	Serial port component encountered a resource conflict error	Major
A000	TPM device not detected.	Minor
A001	TPM device missing or not responding.	Minor
A002	TPM device failure. Mi	
A003	TPM device failed self test.	Minor
A100	BIOS ACM Error	Major
A421	PCI component encountered a SERR error	Fatal
A5A0	PCI Express* component encountered a PERR error Minor	
A5A1	PCI Express* component encountered an SERR error Fatal	
A6A0	DXE Boot Services driver: Not enough memory available to shadow a Legacy Option ROM. Mind	

Chassis Subsystem

10. Chassis Subsystem

The BMC monitors several aspects of the chassis. Next to logging when the power and reset buttons get pressed, the BMC also monitors chassis intrusion if a chassis intrusion switch is included in the chassis, as well as looking at the network connections, and logging an event whenever the physical network link is lost.

10.1 Physical Security

Two sensors are included in the physical security subsystem: chassis intrusion and LAN leash lost.

10.1.1 Chassis Intrusion

Chassis Intrusion is monitored on supported chassis, and the BMC logs corresponding events when the chassis lid is opened and closed.

10.1.2 LAN Leash Lost

The LAN Leash lost sensor monitors the physical connection on the on-board network ports. If a LAN Leash lost event is logged, this means the network port lost its physical connection.

Byte	Field	Description
11	Sensor Type	05h = Physical Security
12	Sensor Number	04h
13	Event Direction and Event Type	 [7] Event direction 0b = Assertion Event 1b = Deassertion Event [6:0] Event Type = 6Fh (Sensor Specific)
14	Event Data 1	 [7:6] - 00b = Unspecified Event Data 2 [5:4] - 00b = Unspecified Event Data 3 [3:0] - Event Trigger Offset as described in Table 74

Table 73: Physical Security Sensor Typical Characteristics

Chassis Subsystem

System Event Log Troubleshooting Guide for EPSD Platforms Based on Intel® Xeon® Processor E5 4600/2600/2400/1600/1400 Product Families

Byte	Field	Description
15	Event Data 2	Not used
16	Event Data 3	Not used

Table 74: Physical Security Sensor Event Trigger Offset - Next Steps

Event	Trigger Offset	Description	Next Steps	
Hex	Description			
00h	chassis intrusion	Somebody has opened the chassis (or the chassis intrusion sensor is not connected).	 Use the <i>Quick Start Guide</i> and the <i>Service Guide</i> to determine whether the chassis intrusion switch is connected properly. If this is the case, make sure it makes proper contact when the chassis is closed. If this is also the case, someone has opened the chassis. Ensure nobody has access to the system that shouldn't. 	
04h	LAN leash lost	Someone has unplugged a LAN cable that was present when the BMC initialized. This event gets logged when the electrical connection on the NIC connector gets lost.	 This is most likely due to unplugging the cable but can also happen if there is an issue with the cable or switch. 1. Check the LAN cable and connector for issues. 2. Investigate switch logs where possible. 3. Ensure nobody has access to the server that shouldn't. 	

10.2 FP (NMI) Interrupt

The BMC supports an NMI sensor for logging an event when a diagnostic interrupt is generated for the following cases:

- The front panel diagnostic interrupt button is pressed.
- The BMC receives an IPMI Chassis Control command that requests this action.

The front panel interrupt button (also referred to as NMI button) is a recessed button on the front panel that allows the user to force a critical interrupt which causes a crash error or kernel panic.

Chassis Subsystem

Byte	Field	Description
11	Sensor Type	13h = Critical Interrupt
12	Sensor Number	05h
13	Event Direction and Event Type	 [7] Event direction 0b = Assertion Event 1b = Deassertion Event [6:0] Event Type = 6Fh (Sensor Specific)
14	Event Data 1	[7:6] – 00b = Unspecified Event Data 2 [5:4] – 00b = Unspecified Event Data 3 [3:0] – Event Trigger Offset =0h
15	Event Data 2	Not used
16	Event Data 3	Not used

Table 75: FP (NMI) Interrupt Sensor Typical Characteristics

10.2.1 FP (NMI) Interrupt – Next Steps

The purpose of this button is for diagnosing software issues – when a critical interrupt is generated the OS typically saves a memory dump. This allows for exact analysis of what is going on in system memory, which can be useful for software developers, or for troubleshooting OS, software, and driver issues.

If this button was not actually pressed, you should ensure there is no physical fault with the front panel.

This event only gets logged if a user pressed the NMI button or sent an IPMI *Chassis Control* command requesting this action, and although it causes the OS to crash, is not an error.

10.3 Button Sensor

The BMC logs when the front panel power and reset buttons get pressed. This is purely for informational purposes and these events do not indicate errors.

Byte	Field	Description
11	Sensor Type	14h = Button / Switch
12	Sensor Number	09h
13	Event Direction and Event Type	 [7] Event direction 0b = Assertion Event 1b = Deassertion Event [6:0] Event Type = 6Fh (Sensor Specific)
14	Event Data 1	 [7:6] - 00b = Unspecified Event Data 2 [5:4] - 00b = Unspecified Event Data 3 [3:0] - Event Trigger Offset 0h = Power Button 2h = Reset Button
15	Event Data 2	Not used
16	Event Data 3	Not used

Table 76: Button Sensor Typical Characteristics

11. Miscellaneous Events

The miscellaneous events section addresses sensors not easily grouped with other sensor types.

11.1 IPMI Watchdog

EPSD server systems support an IPMI watchdog timer, which can check to see whether the OS is still responsive. The timer is disabled by default, and has to be enabled manually. It then requires an IPMI-aware utility in the operating system that will reset the timer before it expires. If the timer does expire, the BMC can take action if it is configured to do so (reset, power down, power cycle, or generate a critical interrupt).

Byte	Field	Description
11	Sensor Type	23h = Watchdog 2
12	Sensor Number	03h
13	Event Direction and Event Type	 [7] Event direction 0b = Assertion Event 1b = Deassertion Event [6:0] Event Type = 6Fh (Sensor Specific)
14	Event Data 1	 [7:6] - 00b = Unspecified Event Data 2 [5:4] - 00b = Unspecified Event Data 3 [3:0] - Event Trigger Offset as describe in Table 78
15	Event Data 2	Not used
16	Event Data 3	Not used

Table 77: IPMI Watchdog Sensor Typical Characteristics

Miscellaneous Events

System Event Log Troubleshooting Guide for EPSD Platforms Based on Intel[®] Xeon[®] Processor E5 4600/2600/2400/1600/1400 Product Families

Ever	nt Trigger Offset	Description	Next Steps
Hex	Description		
00h	Timer expired, status only	Our server systems support a BMC watchdog timer, which can check to see whether the OS is still	If this event is being logged, it is because the BMC has been configured to check the watchdog timer.
01h	Hard reset	responsive. The timer is disabled by default, and has to be enabled manually. It then requires an IPMI-aware	 Make sure you have support for this in your OS (typically using a third-party IPMI-aware utility such as ipmitool or
02h	Power down	utility in the operating system that will reset the timer before it expires. If the timer does expire, the BMC can	ipmiutil along with the OpenIPMI driver).
03h	Power cycle	take action if it is configured to do so (reset, power	2. If this is the case, it is likely your OS has hung, and you need to investigate OS event logs to determine what may have
08h	Timer interrupt	down, power cycle, or generate a critical interrupt).	caused this.

11.2 SMI Timeout

SMI stands for system management interrupt and is an interrupt that gets generated so the processor can service server management events (typically memory or PCI errors, or other forms of critical interrupts), in order to log them to the SEL. If this interrupt times out, the system is frozen. The BMC will reset the system after logging the event.

Byte	Field	Description
11	Sensor Type	F3h = SMI Timeout
12	Sensor Number	06h
13	Event Direction and Event Type	 [7] Event direction 0b = Assertion Event 1b = Deassertion Event [6:0] Event Type = 03h ("digital" Discrete)
14	Event Data 1	 [7:6] - 00b = Unspecified Event Data 2 [5:4] - 00b = Unspecified Event Data 3 [3:0] - Event Trigger Offset = 1h = State Asserted
15	Event Data 2	Not used
16	Event Data 3	Not used

Table 79: SMI Timeout Sensor Typical Characteristics

Miscellaneous Events

11.2.1 SMI Timeout – Next Steps

This event normally only occurs after another more critical event.

- 1. Check the SEL for any critical interrupts, memory errors, bus errors, PCI errors, or any other serious errors.
- 2. If these are not present, the system locked up before it was able to log the original issue. In this case, low level debug is normally required.

11.3 System Event Log Cleared

The BMC logs a SEL clear event. This is only ever the first event in the SEL. Cause of this event is either a manual SEL clear using selview or some other IPMI-aware utility, or is done in the factory as one of the last steps in the manufacturing process.

This is an informational event only.

Byte	Field	Description
11	Sensor Type	10h = Event Logging Disabled
12	Sensor Number	07h
13	Event Direction and Event Type	 [7] Event direction 0b = Assertion Event 1b = Deassertion Event [6:0] Event Type = 6Fh (Sensor Specific)
14	Event Data 1	 [7:6] - 00b = Unspecified Event Data 2 [5:4] - 00b = Unspecified Event Data 3 [3:0] - Event Trigger Offset = 2h = Log area reset/cleared
15	Event Data 2	Not used
16	Event Data 3	Not used

Table 80: System	Event Log Clear	ed Sensor Typic	al Characteristics
Table 00. System	LVEIT LUY CIEU	ed Jenson Typic	

11.4 System Event – PEF Action

The BMC is configurable to send alerts for events logged into the SEL. These alerts are called Platform Event Filters (PEF) and are disabled by default. The user must configure and enable this feature. PEF events are logged if the BMC takes action due to a PEF configuration. The BMC event triggering the PEF action will also be in the SEL.

This is functionality built into the BMC to allow it to send alerts (SNMP or other) for any event that gets logged to the SEL. PEF filters are turned off by default and have to be enabled manually using Intel[®] deployment assistant, Intel[®] syscfg utility, or an IPMI-aware utility.

Byte	Field	Description
11	Sensor Type	12h = System Event
12	Sensor Number	08h
13	Event Direction and Event Type	 [7] Event direction 0b = Assertion Event 1b = Deassertion Event [6:0] Event Type = 6Fh (Sensor Specific)
14	Event Data 1	 [7:6] - 00b = Unspecified Event Data 2 [5:4] - 00b = Unspecified Event Data 3 [3:0] - Event Trigger Offset = 4h = PEF Action
15	Event Data 2	Not used
16	Event Data 3	Not used

 Table 81: System Event – PEF Action Sensor Typical Characteristics

11.4.1 System Event – PEF Action – Next Steps

This event gets logged if the BMC takes an action due to PEF configuration. Actions can be sending an alert, along with possibly resetting, power cycling, or powering down the system. There will be another event that has led to the action so you need to investigate the SEL and PEF settings to identify this event, and troubleshoot accordingly.

11.5 BMC Watchdog Sensor

The BMC supports an IPMI sensor to report that a BMC reset has occurred due to an action taken by the BMC Watchdog feature. A SEL event will be logged whenever either the BMC FW stack is reset or the BMC CPU itself is reset.

Byte	Field	Description
11	Sensor Type	28h = Management Subsystem Health
12	Sensor Number	0Ah
13	Event Direction and Event Type	 [7] Event direction 0b = Assertion Event 1b = Deassertion Event [6:0] Event Type = 03h ("digital" Discrete)
14	Event Data 1	 [7:6] - 00b = Unspecified Event Data 2 [5:4] - 00b = Unspecified Event Data 3 [3:0] - Event Trigger Offset = 1h = State Asserted
15	Event Data 2	Not used
16	Event Data 3	Not used

Table 82: BMC Watchdog Sensor Typical Characteristics

11.5.1 BMC Watchdog Sensor – Next Steps

A SEL event will be logged whenever either the BMC FW stack is reset or the BMC CPU itself is reset.

- 1. Check the SEL for any other events around the time of the failure.
- 2. Take note of all IPMI activity that was occurring around the time of the failure. Capture a System BMC Debug Log as soon as you can after experiencing this failure. This log can be captured from the Integrated BMC Web Console or by using the Intel[®] Syscfg utility (syscfg /sbmcdl private filename.zip). Send the log file to your system manufacturer or Intel representative for failure analysis.

11.6 BMC FW Health Sensor

The BMC tracks the health of each of its IPMI sensors and reports failures by providing a "BMC FW Health" sensor of the IPMI 2.0 sensor type Management Subsystem Health with support for the Sensor Failure offset. Only assertions will be logged into the SEL for the Sensor Failure offset. The BMC Firmware Health sensor asserts for any sensor when 10 consecutive sensor errors are read. These are not standard sensor events (that is, threshold crossings or discrete assertions). These are BMC Hardware Access Layer (HAL) errors such as I²C NAKs or internal errors while attempting to read a register. If a successful sensor read is completed, the counter resets to zero.

Byte	Field	Description
11	Sensor Type	28h = Management Subsystem Health
12	Sensor Number	10h
13	Event Direction and Event Type	 [7] Event direction 0b = Assertion Event 1b = Deassertion Event [6:0] Event Type = 6Fh (Sensor Specific)
14	Event Data 1	 [7:6] - 11b = Sensor-specific event extension code in Event Data 2 [5:4] - 00b = Unspecified Event Data 3 [3:0] - Event Trigger Offset = 4h = Sensor failure
15	Event Data 2	Sensor number of the failed sensor
16	Event Data 3	Not used

Table 83: BMC FW Health Sensor Typical Characteristics

11.6.1 BMC FW Health Sensor – Next Steps

- 1. Check the SEL for any other events around the time of the failure.
- Take note of all IPMI activity that was occurring around the time of the failure. Capture a System BMC Debug Log as soon as you can after experiencing this failure. This log can be captured from the Integrated BMC Web Console or by using the Intel[®] Syscfg utility (syscfg /sbmcdl private filename.zip). Send the log file to your system manufacturer or Intel representative for failure analysis.
- 3. If the failure continues around a specific sensor, replace the board with that sensor.

11.7 Firmware Update Status Sensor

The BMC FW supports a single Firmware Update Status sensor. This sensor is used to generate SEL events related to update of embedded firmware on the platform. This includes updates to the BMC, BIOS, and ME FW.

This sensor is an event-only sensor that is not readable. Event generation is only enabled for assertion events.

Byte	Field	Description
11	Sensor Type	2Bh (Version Change)
12	Sensor Number	12h
13	Event Direction and Event Type	 [7] Event direction 0b = Assertion Event 1b = Deassertion Event [6:0] Event Type = 70h = OEM defined
14	Event Data 1	 [7:6] - 10b = OEM code in Event Data 2 [5:4] - 00b = Unspecified Event Data 3 [3:0] - Event Trigger Offset 0h = Update started 1h = Update completed successfully 02h = Update failure
15	Event Data 2	[Bits 7:4] Target of update 0000b = BMC 0001b = BIOS 0010b = ME All other values are reserved. [Bits 3:1] Target instance (zero-based) [Bits 0:0] Reserved
16	Event Data 3	Not used

Table 84: Firmware Update Status Sensor Typical Characteristics

11.8 Add-In Module Presence Sensor

Some server boards provide dedicated slots for add-in modules/boards (for example, SAS, IO, and PCIe-riser). For these boards the BMC provides an individual presence sensor to indicate whether the module/board is installed.

Byte	Field	Description
11	Sensor Type	15h = Module/Board
12	Sensor Number	0Eh = IO Module Presence 0Fh = SAS Module Presence 13h = IO Module2 Presence
13	Event Direction and Event Type	 [7] Event direction 0b = Assertion Event 1b = Deassertion Event [6:0] Event Type = 08h ("digital" discrete)
14	Event Data 1	 [7:6] - 00b = Unspecified Event Data 2 [5:4] - 00b = Unspecified Event Data 3 [3:0] - Event Trigger Offset 0h = Device Removed/Device Absent. 1h = Device Inserted/Device Present
15	Event Data 2	Not used
16	Event Data 3	Not used

Table 85: Add-In Module Presence Sensor Typical Characteristics

11.8.1 Add-In Module Presence – Next Steps

If an unexpected device is removed or inserted, ensure that the module has been seated properly.

11.9 Intel[•] Xeon Phi[™] Coprocessor Management Sensors

The Intel[®] Xeon[®] Processor E5 4600/2600/2400/1600 Product Families BMC supports limited manageability of the Intel[®] Xeon Phi[™] Coprocessor adapter as described in this section. The Intel[®] Xeon Phi[™] Coprocessor adapter uses the Many Integrated Core (MIC) architecture and the sensors are referred to as MIC sensors.

For each manageable Intel[®] Xeon Phi[™] Coprocessor adapter found in the system, the BMC automatically enables the associated thermal margin sensors (0xC4-0xC7) and status sensors (0xA2, 0xA3, 0xA6, 0xA7).

11.9.1 Intel[•] Xeon Phi[™] Coprocessor (MIC) Thermal Margin Sensors

The management controller FW of the Intel[®] Xeon Phi[™] Coprocessor adapter provides an IPMI sensor that is read to get the temperature data. The BMC then instantiates its own version of this sensor, which is used for fan speed control.

The thermal margin sensor is the difference between the Core Temp sensor value and the TControl value reported by the Intel[®] Xeon Phi[™] Coprocessor adapter.

This sensor will not log events into the SEL.

11.9.2 Intel[•] Xeon Phi[™] Coprocessor (MIC) Status Sensors

Every time DC power is turned on, the BMC checks for Intel[®] Xeon Phi[™] Coprocessor adapters installed in the system. All compatible cards will be enabled for management. The status sensor is a direct copy of the status sensor reported by the Intel[®] Xeon Phi[™] Coprocessor adapter.

Byte	Field	Description
11	Sensor Type	C0h = OEM defined
12	Sensor Number	A2h = MIC 1 Status A3h = MIC 2 Status A6h = MIC 3 Status A7h = MIC 4 Status

Miscellaneous Events System Event Log Troubleshooting Guide for EPSD Platforms Based on Intel® Xeon® Processor E5 4600/2600/2400/1600/1400 Product Families

Byte	Field	Description
13	Event Direction and Event Type	 [7] Event direction 0b = Assertion Event 1b = Deassertion Event [6:0] Event Type = 70h (OEM defined)
14	Event Data 1	 [7:6] – 00b = Unspecified Event Data 2 [5:4] – 00b = Unspecified Event Data 3 [3:0] – Event Trigger Offset Refer to the latest Intel[®] Xeon Phi[™] Coprocessor Adapter specification.
15	Event Data 2	Not used
16	Event Data 3	Not used

11.9.2.1 Intel[•] Xeon Phi[™] Coprocessor (MIC) Status Sensors Next Steps

Refer to the latest Intel[®] Xeon Phi[™] Coprocessor Adapter specification for the next steps.

12. Hot-Swap Controller Backplane Events

All new EPSD Platforms Based on Intel[®] Xeon[®] Processor E5 4600/2600/2400/1600 Product Families backplanes follow a hybrid architecture, in which the IPMI functionality previously supported in the HSC is integrated into the BMC FW.

12.1 HSC Backplane Temperature Sensor

There is a thermal sensor on the Hot-Swap Backplane to measure the ambient temperature.

Byte	Field	Description
11	Sensor Type	01h = Temperature
12	Sensor Number	29h = HSBP 1 Temp 2Ah = HSBP 2 Temp 2Bh = HSBP 3 Temp
13	Event Direction and Event Type	 [7] Event direction 0b = Assertion Event 1b = Deassertion Event [6:0] Event Type = 01h (Threshold)
14	Event Data 1	 [7:6] - 01b = Trigger reading in Event Data 2 [5:4] - 01b = Trigger threshold in Event Data 3 [3:0] - Event Trigger Offset as described in Table 88
15	Event Data 2	Reading that triggered event
16	Event Data 3	Threshold value that triggered event

Table 87: HSC Backplane Temperature Sensor Typical Characteristics

Hot-Swap Controller Backplane Events System Event Log Troubleshooting Guide for EPSD Platforms Based on Intel® Xeon® Processor E5 4600/2600/2400/1600/1400 Product Families

Hex	Event Trigger Description	Assertion Severity	Deassert Severity	Description	Next Steps
00h	Lower non-critical going low	Degraded	ОК	The temperature has dropped below its lower non-critical threshold.	 Check for clear and unobstructed airflow into and out of the chassis.
02h	Lower critical going low	non-fatal	Degraded	The temperature has dropped below its lower critical threshold.	 Ensure the SDR is programmed and correct chassis has been selected. Ensure there are no fan failures. Ensure the air used to cool the system is within the thermal specifications for the system (typically below 35°C).
07h	Upper non-critical going high	Degraded	ОК	The temperature has gone over its upper non- critical threshold.	
09h	Upper critical going high	non-fatal	Degraded	The temperature has gone over its upper critical threshold.	

Table 88: HSC Backplane Temperature Sensor – Event Trigger Offset – Next Steps

12.2 Hard Disk Drive Monitoring Sensor

The new backplane design for EPSD Platforms Based on Intel[®] Xeon[®] Processor E5 4600/2600/2400/1600 Product Families moves IPMI ownership of the HDD sensors to the BMC. Note that systems may have multiple storage backplanes. Hard Disk Drive status monitoring is supported through disk status sensors owned by the BMC.

Table 89: Hard Disk Drive Monitoring Sensor Typical Characteristics

Byte	Field	Description
11	Sensor Type	0Dh = Drive Slot (Bay)
12	Sensor Number	60h-68h = Hard Disk Drive 15-23 Status F0h-FEh = Hard Disk Drive 0-14 Status
13	Event Direction and Event Type	 [7] Event direction 0b = Assertion Event 1b = Deassertion Event [6:0] Event Type = 6Fh (Sensor Specific)
14	Event Data 1	 [7:6] - 00b = Unspecified Event Data 2 [5:4] - 00b = Unspecified Event Data 3 [3:0] - Event Trigger Offset as described in Table 90
15	Event Data 2	Not used

System Event Log Troubleshooting Guide for EPSD Platforms Based on Intel[®] Xeon[®] Processor E5 4600/2600/2400/1600/1400 Product Families Hot-Swap Controller Backplane Events

Byte	Field	Description
16	Event Data 3	Not used

Table 90: Hard Disk Drive Monitoring Sensor - Event Trigger Offset - Next Steps

Event Trigger	Description	Next Steps
00h	Drive Presence	If during normal operation the state changes unexpectedly, ensure that the drive was seated properly and the drive carrier was
01h	Drive Fault	properly latched. If that does not work, replace the drive.
07h	Rebuild/Remap in progress	If you have replaced a hard drive, this is expected. If you have a hot spare and one of the drives failed, this is expected. Check logs for which drive has failed. If this is seen unexpectedly, it could be an indication of a drive that is close to failing.

12.3 Hot-Swap Controller Health Sensor

The BMC supports an IPMI sensor to indicate the health of the Hot-Swap Controller (HSC). This sensor will indicate that the controller is offline for the cases that the BMC either cannot communicate with it or it is stuck in a degraded state so that the BMC cannot restore it to full operation through a firmware update.

Table 91: HSC Health Sensor Typical Characteristics

Byte	Field	Description
11	Sensor Type	16h = Microcontroller
12	Sensor Number	69h = Hot-Swap Controller 1 Status 6Ah = Hot-Swap Controller 2 Status 6Bh = Hot-Swap Controller 3 Status
13	Event Direction and Event Type	 [7] Event direction 0b = Assertion Event 1b = Deassertion Event [6:0] Event Type = 0Ah (Discrete)
14	Event Data 1	 [7:6] - 00b = Unspecified Event Data 2 [5:4] - 00b = Unspecified Event Data 3 [3:0] - Event Trigger Offset = 4h = Transition to offline

Byte	Field	Description
15	Event Data 2	Not used
16	Event Data 3	Not used

12.3.1 HSC Health Sensor – Next Steps

Ensure that all connections to the HSC are well seated.

Cross test with another HSC. If the issue remains with the HSC, replace the HSC, otherwise start cross testing all interconnections.

13. Manageability Engine (ME) Events

The Manageability Engine controls the PECI interface and also contains the Node Manager functionality.

13.1 ME Firmware Health Event

This sensor is used in Platform Event messages to the BMC containing health information including but not limited to firmware upgrade and application errors.

Byte	Field	Description
8 9	Generator ID	002Ch or 602Ch – ME Firmware
11	Sensor Type	DCh = OEM
12	Sensor Number	17h
13	Event Direction and Event Type	 [7] Event direction 0b = Assertion Event 1b = Deassertion Event [6:0] Event Type = 75h (OEM)
14	Event Data 1	 [7:6] - 10b = OEM code in Event Data 2 [5:4] - 10b = OEM code in Event Data 3 [3:0] - Health event type - 0h (Firmware Status)
15	Event Data 2	See Table 93
16	Event Data 3	See Table 93

Table 92: ME Firmware Health Event Sensor Typical Characteristics

13.1.1 ME Firmware Health Event – Next Steps

In the following table Event Data 3 is only noted for specific errors.

If the issue continues to be persistent, provide the content of Event Data 3 to Intel support team for interpretation. Event Data 3 codes are in general not documented, because their meaning only provides some clues, varies, and usually needs to be individually interpreted.

Manageability Engine (ME) Events ______System Event Log Troubleshooting Guide for EPSD Platforms Based on Intel® Xeon® Processor E5 4600/2600/2400/1600/1400 Product Families

ED2	ED3	Description	Next Steps
00h		Recovery GPIO forced. Recovery Image loaded due to recovery MGPIO pin asserted. Pin number is configurable in factory presets. Default recovery pin is MGPIO1.	 Deassert MGPIO1 and reset the Intel[®] ME =1 – Image execution failed. Recovery Image or backup operational image loaded because operational image is corrupted. This may be either caused by flash device corruption or failed upgrade procedure.
			2. Either the flash device must be replaced (if error is persistent) or the upgrade procedure must be started again.
02h		Flash erase error. Error during flash erasure procedure.	The flash device must be replaced.
03h	00h	Flash state information.	Recovery bootloader image or factory presets image corrupted.
	01h	Check extended info byte in ED3 whether this is wear-out protection causing this event. If so just wait until wear-out protection	Flash erase limit has been reached.
	02h	expires, otherwise probably the flash device must be replaced (if	Flash write limit has been reached; writing to flash has been disabled.
	03h	error is persistent).	Writing to the flash has been enabled
04h		Internal error. Error during firmware execution – FW Watchdog Timeout.	Operational image needs to be updated to other version or hardware board repair is needed (if error is persistent).
05h		BMC did not respond to cold reset request and Intel [®] ME rebooted the platform.	Verify the Intel [®] Node Manager configuration.
06h		Direct Flash update requested by the BIOS. Intel [®] ME firmware will switch to recovery mode to perform full update from the BIOS.	This is transient state. Intel [®] ME firmware will return to operational mode after successful image update performed by the BIOS.
07h	04h	Manufacturing error. Wrong manufacturing configuration detected by Intel [®] ME firmware. Intel [®] ME FW configuration is inconsistent or out of range	The flash device must be replaced (if error is persistent).
08h		Persistent storage integrity error. Flash file system error detected.	If error is persistent, restore factory presets using "Force ME Recovery" IPMI command or by doing AC power cycle with Recovery jumper asserted.
09h		Firmware Exception.	Restore factory presets using "Force ME Recovery" IPMI command or by doing AC power cycle with Recovery jumper asserted. If this does not clear the issue, reflash the SPI flash.
10h- FFh		Reserved	

Table 93: ME Firmware Health Event Sensor – Next Steps

13.2 Node Manager Exception Event

A Node Manager Exception Event will be sent each time maintained policy power limit is exceeded over Correction Time Limit.

Byte	Field	Description
8 9	Generator ID	002Ch or 602Ch – ME Firmware
11	Sensor Type	DCh = OEM
12	Sensor Number	18h
13	Event Direction and Event Type	 [7] Event direction 0b = Assertion Event 1b = Deassertion Event [6:0] Event Type = 72h (OEM)
14	Event Data 1	 [7:6] - 10b = OEM code in Event Data 2 [5:4] - 10b = OEM code in Event Data 3 [3] - Node Manager Policy event 0 - Reserved 1 - Policy Correction Time Exceeded - Policy did not meet the contract for the defined policy. The policy will continue to limit the power or shut down the platform based on the defined policy action. [2] - Reserved [1:0] - 00b
15	Event Data 2	[4:7] – Reserved [0:3] – Domain Id (Currently, supports only one domain, Domain 0)
16	Event Data 3	Policy Id

Table 94: Node Manager Exception Sensor Typical Characteristics

13.2.1 Node Manager Exception Event – Next Steps

This is an informational event. Next steps depend on the policy that was set. See the Node Manager Specification for more details.

13.3 Node Manager Health Event

A Node Manager Health Event message provides a runtime error indication about Intel[®] Intelligent Power Node Manager's health. Types of service that can send an error are defined as follows:

- Misconfigured policy Error reading power data
- Error reading inlet temperature

Byte	Field	Description
8	Generator ID	002Ch or 602Ch – ME Firmware
9		
11	Sensor Type	DCh = OEM
12	Sensor Number	19h
13	Event Direction and Event Type	 [7] Event direction 0b = Assertion Event 1b = Deassertion Event [6:0] Event Type = 73h (OEM)
14	Event Data 1	 [7:6] - 10b = OEM code in Event Data 2 [5:4] - 10b = OEM code in Event Data 3 [3:0] - Health Event Type = 02h (Sensor Node Manager)
15	Event Data 2	 [7:4] – Error type 0-9 – Reserved 10 – Policy Misconfiguration 11 – Power Sensor Reading Failure 12 – Inlet Temperature Reading Failure 13 – Host Communication error 14 – Real-time clock synchronization failure 15 – Platform shutdown initiated by NM policy due to execution of action defined by Policy Exception Action [3:0] – Domain Id
16	Event Data 3	If Error type = 10 or 15 <policy id=""></policy>

Table 95: Node Manager Health Event Sensor Typical Characteristics

Byte	Field	Description
		If Error type = 11 <power address="" sensor=""> If Error type = 12 <inlet address="" sensor=""> Otherwise set to 0.</inlet></power>

13.3.1 Node Manager Health Event – Next Steps

Misconfigured policy can happen if the max/min power consumption of the platform exceeds the values in policy due to hardware reconfiguration.

First occurrence of not acknowledged event will be retransmitted no faster than every 300 milliseconds.

Real-time clock synchronization failure alert is sent when NM is enabled and capable of limiting power, but within 10 minutes the firmware cannot obtain valid calendar time from the host side, so NM cannot handle suspend periods.

Next steps depend on the policy that was set. See the Node Manager Specification for more details.

13.4 Node Manager Operational Capabilities Change

This message provides a runtime error indication about Intel[®] Intelligent Power Node Manager's operational capabilities. This applies to all domains.

Assertion and deassertion of these events are supported.

Byte	Field	Description
8 9	Generator ID	002Ch or 602Ch – ME Firmware
11	Sensor Type	DCh = OEM
12	Sensor Number	1Ah
13	Event Direction and Event Type	 [7] Event direction 0b = Assertion Event 1b = Deassertion Event [6:0] Event Type = 74h (OEM)
14	Event Data 1	 [7:6] - 00b = Unspecified Event Data 2 [5:4] - 00b = Unspecified Event Data 3 [3:0] - Current state of Operational Capabilities. Bit pattern: 0 - Policy interface capability 0 - Not Available 1 - Available 1 - Monitoring capability 0 - Not Available 1 - Available 2 - Power limiting capability 0 - Not Available 1 - Available 1 - Available
15	Event Data 2	Not used
16	Event Data 3	Not used

Table 96: Node Manager Operational Capabilities Change Sensor Typical Characteristics

13.4.1 Node Manager Operational Capabilities Change – Next Steps

Policy Interface available indicates that Intel[®] Intelligent Power Node Manager is able to respond to the external interface about querying and setting Intel[®] Intelligent Power Node Manager policies. This is generally available as soon as the microcontroller is initialized.

Monitoring Interface available indicates that Intel[®] Intelligent Power Node Manager has the capability to monitor power and temperature. This is generally available when firmware is operational.

Power limiting interface available indicates that Intel[®] Intelligent Power Node Manager can do power limiting and is indicative of an ACPI-compliant OS loaded (unless the OEM has indicated support for non-ACPI compliant OS).

Current value of not acknowledged capability sensor will be retransmitted no faster than every 300 milliseconds.

Next steps depend on the policy that was set. See the Node Manager Specification for more details.

13.5 Node Manger Alert Threshold Exceeded

Policy Correction Time Exceeded Event will be sent each time maintained policy power limit is exceeded over Correction Time Limit.

Byte	Field	Description
8 9	Generator ID	002Ch – ME Firmware
11	Sensor Type	DCh = OEM
12	Sensor Number	1Bh
13	Event Direction and Event Type	 [7] Event direction 0b = Assertion Event 1b = Deassertion Event [6:0] Event Type = 72h (OEM)
14	Event Data 1	 [7:6] - 10b = OEM code in Event Data 2 [5:4] - 10b = OEM code in Event Data 3 [3] = Node Manager Policy event 0 - Threshold exceeded 1 - Policy Correction Time Exceeded - Policy did not meet the contract for the defined policy. The policy will continue to limit the power or shut down the platform based on the defined policy action. [2] - Reserved [1:0] - Threshold Number. Valid only if Byte 5 bit [3] is set to 0. 0 to 2 - Threshold index
15	Event Data 2	[7:4] – Reserved [3:0] – Domain Id (Currently, supports only one domain, Domain 0)
16	Event Data 3	Policy ID

Table 97: Node Manager Alert Threshold Exceeded Sensor Typical Characteristics

13.5.1 Node Manger Alert Threshold Exceeded – Next Steps

First occurrence of not acknowledged event will be retransmitted no faster than every 300 milliseconds.

First occurrence of Threshold exceeded event assertion/deassertion will be retransmitted no faster than every 300 milliseconds.

Next steps depend on the policy that was set. See the Node Manager Specification for more details.

14. Microsoft Windows* Records

With Microsoft Windows Server 2003* R2 and later versions, an Intelligent Platform Management Interface (IPMI) driver was added. This added the capability of logging some OS events to the SEL. The driver can write multiple records to the SEL for the following events:

- Boot-up
- Shutdown
- Bug Check / Blue Screen

14.1 Boot up Event Records

When the system boots into the Microsoft Windows* OS, two events can be logged. The first is a boot-up record and the second is an OEM event. These are informational only records.

Byte	Field	Description
8	Generator ID	0041h – System Software with an ID = 20h
9		
11	Sensor Type	1Fh = OS Boot
12	Sensor Number	00h
13	Event Direction and Event Type	 [7] Event direction 0b = Assertion Event 1b = Deassertion Event [6:0] Event Type = 6Fh (Sensor Specific)
14	Event Data 1	 [7:6] - 00b = Unspecified Event Data 2 [5:4] - 00b = Unspecified Event Data 3 [3:0] - Event Trigger Offset = 1h = C: boot completed
15	Event Data 2	Not used
16	Event Data 3	Not used

Table 98: Boot up Event Record Typical Characteristics

Byte	Field	Description
1	Record ID	ID used for SEL Record access
2		
3	Record Type	[7:0] – DCh = OEM timestamped, bytes 8-16 OEM defined
4	Timestamp	Time when the event was logged. LS byte first.
5		
6		
7		
8	IPMI Manufacturer ID	0137h (311d) = IANA enterprise number for Microsoft
9		
10		
11	Record ID	Sequential number reflecting the order in which the records are read. The numbers start at 1 for the first entry in the SEL and continue sequentially to <i>n</i> , the number of entries in the SEL.
12	Boot Time	Timestamp of when the system booted into the OS
13		
14		
15		
16	Reserved	00h

Table 99: Boot up OEM Event Record Typical Characteristics

14.2 Shutdown Event Records

When the system shuts down from the Microsoft Windows* OS, multiple events can be logged. The first is an OS Stop/Shutdown Event Record; this can be followed by a shutdown reason code OEM record, and then zero or more shutdown comment OEM records. These are all informational only records.

Byte	Field	Description
8 9	Generator ID	0041h – System Software with an ID = 20h
11	Sensor Type	20h = OS Stop/Shutdown
12	Sensor Number	00h
13	Event Direction and Event Type	 [7] Event direction 0b = Assertion Event 1b = Deassertion Event [6:0] Event Type = 6Fh (Sensor Specific)
14	Event Data 1	 [7:6] - 00b = Unspecified Event Data 2 [5:4] - 00b = Unspecified Event Data 3 [3:0] - Event Trigger Offset = 3h = OS Graceful Shutdown
15	Event Data 2	Not used
16	Event Data 3	Not used

Table 100 [,] Shutdown R	Reason Code Event Reco	rd Typical Characteristics
		u Typical Characteristics

Table 101: Shutdown Reason OEM Event Record Typical Characteristics

Byte	Field	Description
1	Record ID	ID used for SEL Record access
2		
3	Record Type	[7:0] – DDh = OEM timestamped, bytes 8-16 OEM defined
4	Timestamp	Time when the event was logged. LS byte first.
5		

Byte	Field	Description
6 7		
8 9 10	IPMI Manufacturer ID	0137h (311d) = IANA enterprise number for Microsoft
11	Record ID	Sequential number reflecting the order in which the records are read. The numbers start at 1 for the first entry in the SEL and continue sequentially to <i>n</i> , the number of entries in the SEL.
12 13 14 15	Shutdown Reason	Shutdown Reason code from the registry (LSB first): HKLM/Software/Microsoft/Windows/CurrentVersion/Reliability/shutdown/ReasonCode
16	Reserved	00h

Table 102: Shutdown Comment OEM Event Record Typical Characteristics

Byte	Field	Description
1	Record ID	ID used for SEL Record access
2		
3	Record Type	[7:0] – DDh = OEM timestamped, bytes 8-16 OEM defined
4	Timestamp	Time when the event was logged. LS byte first.
5		
6		
7		
8	IPMI Manufacturer	0137h (311d) = IANA enterprise number for Microsoft
9	ID	0157h (343) = IANA enterprise number for Intel
10		The value logged depends on the Intelligent Management Bus Driver (IMBDRV) that is loaded.
11	Record ID	Sequential number reflecting the order in which the records are read. The numbers start at 1 for the first entry in the SEL and continue sequentially to <i>n</i> , the number of entries in the SEL.

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Byte	Field	Description
12 13 14 15	Shutdown Comment	Shutdown Comment from the registry (LSB first): HKLM/Software/Microsoft/Windows/CurrentVersion/Reliability/shutdown/Comment
16	Reserved	00h

14.3 Bug Check / Blue Screen Event Records

When the system experiences a bug check (blue screen), multiple records will be written to the event log. The first is a Bug Check / Blue Screen OS Stop/Shutdown Event Record; this can be followed by multiple Bug Check / Blue Screen code OEM records that will contain the Bug Check / Blue Screen codes. This information can be used to determine what caused the failure.

Byte	Field	Description
8	Generator ID	0041h – System Software with an ID = 20h
9		
11	Sensor Type	20h = OS Stop/Shutdown
12	Sensor Number	00h
13	Event Direction and Event Type	 [7] Event direction 0b = Assertion Event 1b = Deassertion Event [6:0] Event Type = 6Fh (Sensor Specific)
14	Event Data 1	 [7:6] - 00b = Unspecified Event Data 2 [5:4] - 00b = Unspecified Event Data 3 [3:0] - Event Trigger Offset = 1h = Runtime Critical Stop (that is, "core dump", "blue screen")
15	Event Data 2	Not used
16	Event Data 3	Not used

Table 103: Bug Check/Blue Screen – OS Stop Event Record Typical Characteristics

Byte	Field	Description
1 2	Record ID	ID used for SEL Record access
3	Record Type	[7:0] – DEh = OEM timestamped, bytes 8-16 OEM defined
4 5 6 7	Timestamp	Time when the event was logged. LS byte first.
8 9 10	IPMI Manufacturer ID	0137h (311) = IANA enterprise number for Microsoft 0157h (343) = IANA enterprise number for Intel The value logged depends on the Intelligent Management Bus Driver (IMBDRV) that is loaded.
11	Sequence Number	Sequential number reflecting the order in which the records are read. The numbers start at 1 for the first entry in the SEL and continue sequentially to <i>n</i> , the number of entries in the SEL.
12 13 14 15	Bug Check / Blue Screen Data	The first record of this type contains the Bug Check / Blue Screen Stop code and is followed by the four Bug Check / Blue Screen parameters. LSB first. Note that each of the Bug Check / Blue Screen parameters requires two records each. Both of the two records for each parameter have the same Record ID. There is a total of nine records.
16	Operating system type	00 = 32-bit OS 01 = 64-bit OS

Table 104: Bug Check/Blue Screen code OEM Event Record Typical Characteristics

15. Linux* Kernel Panic Records

The Open IPMI driver supports the ability to put semi-custom and custom events in the system event log if a panic occurs. If you enable the "Generate a panic event to all BMCs on a panic" option, you will get one event on a panic in a standard IPMI event format. If you enable the "Generate OEM events containing the panic string" option, you will also get a set of OEM events holding the panic string.

Byte	Field	Description
8	Generator ID	0021h – Kernel
9		
10	EvM Rev	03h = IPMI 1.0 format
11	Sensor Type	20h = OS Stop/Shutdown
12	Sensor Number	The first byte of the panic string (0 if no panic string)
13	Event Direction and Event Type	[7] Event direction
		0b = Assertion Event
		1b = Deassertion Event
		[6:0] Event Type = 6Fh (Sensor Specific)
14	Event Data 1	[7:6] – 10b = OEM code in Event Data 2
		[5:4] – 10b = OEM code in Event Data 3
		[3:0] – Event Trigger Offset = 1h = Runtime Critical Stop (a.k.a. "core dump", "blue screen")
15	Event Data 2	The second byte of the panic string
16	Event Data 3	The third byte of the panic string

Table 105: Linux* Kernel Panic Event Record Characteristics

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Byte	Field	Description
1	Record ID	ID used for SEL Record access
2		
3	Record Type	[7:0] – F0h = OEM non-timestamped, bytes 4-16 OEM defined
4	Slave Address	The slave address of the card saving the panic
5	Sequence Number	A sequence number (starting at zero)
6 	Kernel Panic Data	These hold the panic sting. If the panic string is longer than 11 bytes, multiple messages will be sent with increasing sequence numbers.
16		

Table 106: Linux* Kernel Panic String Extended Record Characteristics